

Join the world leader in thermal mass flow meter technology. FCI began in 1964 by pioneering the development and application of thermal dispersion flow and level sensing technology. The Company is the world-recognized leading manufacturer for solving flow and level measurement applications for industrial process and plant applications using patented thermal dispersion flow measurement technology.

From off-the-shelf product solutions to custom engineered products and systems, FCI provides world leading experience and a record of unequalled innovation to meet or exceed our customer application demands. Complimenting FCI product leadership is a world class Flow and Level Calibration Facility in which all calibrations are performed in liquids or gases utilizing only N.I.S.T. traceable equipment and instrumentation.

Currently, we are seeking Business Systems Support Developer.

OVERVIEW:

The position is to provide process assistance to users of business systems, develop computer processes to create efficient process transactions and automation. The applications include Infor CSA (SyteLine), Infor Configurator, Document Automation, Infor Sales Portal, Tag generation interface systems. This position reports to the ERP/Systems manager.

Essential Job Functions (primary duties and outputs of position):

- Collect and decipher user requirements for systems applications.
- Document processes developed to enhance system applications, business procedures and policies.
- Read and interpret requirements to maintain business systems.
- Data maintenance and scrubbing of application information slated to be upgraded and/or merged to current systems applications.
- Investigate; replicate to correct issues and errors experienced by users on systems applications.
- Record errors and assist in managing errors on system applications.
- Investigate and identify errors in process transactions or software.
- Record enhancement requests
- Provide summary reports of outstanding errors, issues and requests by system users.
- Analyze, prioritize and make recommendations for most effective work processes.
- Participate in interactive group discussion and decision making for process improvements or error correction.
- Develop and automate systems transactions using Document Automation, Configurator, Mongoose, Net, XML .
- Follow policies, rules and procedures for documents control.

Safety

- Follow safe work practices, participating in safety training as required, and reporting any unsafe condition or accident.

Quality

- Understand and support the quality policy and the appropriate elements of the quality management system for their areas of work

Communication

- Communicate effectively in English, both verbally and in writing.
- Maintain effective and constructive working relationships with others both internally and externally.
- Prepare effective reports and presentation of departmental information.

Education/Work Experience Requirements:

- Bachelor of Science Degree in software development or equivalent development experience with the following languages: Microsoft .Net, Infor Mongoose, XML, SQL query
- 4 years minimum experience as business systems process support in a manufacturing environment preferred
- Proficiency in MS Office products with advanced computer commands and menu screens
- A basic knowledge of database systems: Microsoft Access, Microsoft SQL
- Work independently; attention to detail and high accuracy of work.
- Typing speed 55+ WPM
- Handwriting must be legible.

These duties may be modified or changed at any time at the sole discretion of management either orally or in writing. The above statements are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of this position. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.

FCI is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex including sexual orientation and gender identity, national origin, disability, protected Veteran Status, or any other characteristic protected by applicable federal, state, or local law. If you are a qualified individual with a disability or a disabled veteran, you have the right to request an accommodation if you are unable or limited in your ability to use or access our career center as a result of your disability. To request an accommodation, contact a Human Resources Representative.

FCI is an ITAR required employer and active participant of the DHS and SSA E-Verify program. Contract requirements for ITAR identify US citizen or permanent resident alien in the absence of ECCN.