General Information

Description

This document explains the operating principle of the Model FR78 Basic Low-Flow Switch/Monitor (see Figure 1). The following pages also present the recommended procedures for the installation, operation, maintenance, and troubleshooting of the Model FR78B.

The Model FR78B is an instrument that is capable of detecting liquid or gaseous environments. The instrument has field adjustable alarm set points for control of the media.

Flow Element

The operational part of the flow element consists of two Resistance Temperature Detectors (RTD's) and one low power heater. The heater is positioned adjacent to the Active RTD and will raise it's temperature above the process ambient while the other RTD (Reference) will stabilize near the process temperature. This arrangement produces a temperature differential between the two RTDs that is measured and converted into an analog voltage signal. The temperature differential is greatest when the media is not flowing (no flow). As the process media begins to flow, forced convection cools the Active RTD and reduces the temperature differential between the two RTDs.

Control Circuit

The basic functions of the control circuit are to provide power to the flow element, measure the resistance differential ($\Delta R$) between the two RTDs, condition the sensing point signals, and provide relay alarm contacts for customer uses.

A Double Pole Double Throw (DPDT) relay is available in the instrument for connections to the customer alarm systems. The relay outputs can be set to be either open or closed when the sensing point is at low or no flow and closed or open when the sensing point is at high flow.

The place where the relays change state will vary depending on the type of media, as well as gas or liquid turbulence. Therefore the instrument has field adjustable alarm set points.

Figure 1 - FR78B Fast Response Flow Switch/Monitor
Specifications

- **Sensing/Flow Element Ranges**
  - Water: 0.08 to 2.25 cc/sec
  - Oil: 0.05 to 25 cc/sec
  - Air: 4.0 to 1500 cc/sec

- **Adjustable Response Time**
  1 to 150 seconds

- **Process Connection**
  1/4 inch x 2 inch (6.4 x 50mm) long tubing, .0028 (7mm) wall thickness, .53 inches (13.5mm) total length. 3/8 inch (9.5mm) and 1/2 inch (12.7mm) tubing available.

- **In-Line Sensor Assembly Body Length**
  5.3 inches (1.35mm); Customer specified body lengths available.

- **Enclosure Classification**
  Standard: No enclosure; Optional control circuit enclosure is Feralloy epoxy coated and resists the effects of weather and corrosion. NEMA and CSA Type 4 (meets IP66)

- **Sensing/Flow Element Operation Conditions**
  - Temperature: -100 to 350°F (-73 to 176°C)
  - Pressure: To 1000 psig [69 bar (g)]
  - Repeatability: 1% of full scale range at constant process conditions

- **Input Power**
  115 ±15 or 230 ±30 Vac 50/60 Hz; or 22 to 30 Vdc, 6 Watts

- **Relay Contacts**
  DPTD, rating is 2 amps at 115 Vac and 24 Vdc or 1 amp at 230 Vac. Coil de-energized at no-flow (default) or de-energized at flow (field selectable)

- **Material of Construction**
  All wetted surfaces are 316 series stainless steel with nickel braze per process specifications AMS 4777. Optional wetted surface material customer specified

Installation

Receiving/Inspection

- Unpack carefully.
- Verify that all items in the packing list are received and are correct.
- Inspect all instruments for damage or contaminants prior to installation.

If the above three items are satisfactory, proceed with the installation. If not, then stop and contact a customer service representative.

Packing/Shipping Returns

These issues are addressed in Appendix C - Customer Service

Factory Calibration Note

The instrument is factory calibrated to the flow range specified in the order. There is no need to perform any verification or calibration steps prior to installing and placing the instrument in service.
Required Materials

Appropriate wire, cable, and conduit.

Note: Potting Y's for all the interconnecting wires are recommended when installing the instrument's control circuit in an enclosure. Other requirements may vary based on local wiring codes.

Pre-Installation Procedure

Warning: Only qualified personnel should install this instrument. Install and follow safety procedures in accordance with the current National Electrical Code. Ensure that power is off during installation. Any instances where power is applied to the instrument will be noted in this manual. Where the instructions call for the use of electrical current, the operator assumes all responsibility for conformance to safety standards and practices.

Caution: Damage resulting from moisture penetration of the local or remote (optional) enclosure is not covered by product warranty.

Verify Serial Numbers

Verify that the flow element serial number matches the control circuit serial number.

Verify Installation Location

Prepare the vessel for installation, or inspect the already prepared location to ensure that the instrument will fit into the system. The location that should have been prepared at the time of order should be at least 20 pipe diameters downstream and 10 pipe diameters upstream from any bends or interference in the process pipe or duct to achieve the greatest accuracy.

Flow Element Installation

Verify the correct orientation of the flow element. Install the flow element in-line with the process media flow. See the specifications on page 2 for the various process connections available. See Appendix A, Figure 8, for the dimensions and orientation of the flow element. Vertical mounting is as shown in Figure 8. Horizontal mounting is to have the flow arrow positioned up, or on top, and in the direction of flow.

Wiring Installation

Conduit Routing

All socket and/or terminal block connections are to be made through openings in the remote enclosure if used. FCI strongly recommends that all electrical cables be run through an appropriate conduit for the protection of the instrument and personnel if a remote enclosure is used.

Protection of the control circuit from moisture is an important consideration. Keep the entry of the conduit into the enclosure in the downward direction so condensed moisture that collects in the conduit will not drain into the enclosure. In addition, FCI recommends sealing off the conduit with a potting Y or other sealing method to prevent moisture from entering the remote enclosure if used.

Minimum Wire Size

Table 1 shows the smallest (maximum AWG number) copper wire that is to be used in the electrical cables for connecting the instrument to the customer alarms and power. Use a lower gauge of wire for less of a voltage drop. Contact FCI concerning greater distances than those listed in the table.

<table>
<thead>
<tr>
<th>Connection</th>
<th>Maximum Distance for AWG</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>10 ft. (3m)</td>
</tr>
<tr>
<td>Input Power</td>
<td>22</td>
</tr>
<tr>
<td>Relay</td>
<td>24</td>
</tr>
</tbody>
</table>

Table 1 - Interconnecting Cable Size (AWG)
Cable Connections

Caution: In order to prevent circuit or component damage, remove the control circuit from the remote enclosure (if present) prior to the pulling of conduit wire.

Note: The installation of an AC line switch between the AC power source and the instrument is recommended. This facilitates easy power disconnection and is an added safety feature.

Unplug the control circuit from it's socket by pulling up on the transformer in the center of the circuit. Then connect the relay outputs to the customer alarms. Also connect the power to the instrument power input. See Appendix A for the appropriate connection information.

Replace the control circuit. Be sure any customer supplied gaskets, O-rings, seals or washers are correctly installed to prevent moisture from getting on the control circuit.

Operation

Factory Calibrations

The instrument is delivered in its standard factory set point form unless a custom factory calibration was specified. The standard factory setting is mid-range between no flow and full flow. (See Figure 2.)

If the order included custom factory calibration and alarm set point, keep all settings unchanged. The instrument is ready for service without changes.

Field Calibrations for Flow Applications

If the factory calibrations were not ordered then follow one of the procedures below based on the particular instrument purchased. If precise measurement is desired, FCI recommends that a FM71 Monitor/Calibrator be used. Then the precise measurement of the signal voltage versus flow rate can be calculated for the alarm set points.

Alarm Set Point Adjustments By Observation or By Measurement

Alarm set points can be adjusted by observation or by precision measurements. The following procedure is adjustment by observation. If adjustment by measurement is desired, obtain an FCI FM71 Calibrator/monitor and follow the instructions found in the FM71 manual.

Alarm 1 Set Point Procedure for 5181 Control Circuit

1. Flow the pipeline at the desired rate of flow.
2. Apply power to the instrument and allow 15 minutes for the sensing element to become active and stabilize.
3. Locate the potentiometer (R5) and the red LED on the control circuit. (See Figure 3.)
4. Choose A or B.

A. Detecting No Flow or Decreasing Flow Rate

If the LED is off, turn the potentiometer clockwise until the LED turns on. If the LED is on, turn the potentiometer counterclockwise until the LED turns off, then turn the potentiometer clockwise until the LED just turns on. With the LED on, turn the potentiometer slowly counterclockwise until the LED just turns off. Turn the potentiometer one-half turn past the point at which the LED just turns off. Be aware that the potentiometer may have up to one quarter turn of hysteresis. If the mark is overshot, the procedure should be repeated. (See Figure 2.)

B. Detecting Maximum Flow or Increasing Flow Rate

If the LED is on, turn the potentiometer counterclockwise until the LED turns off. If the LED is off, turn the potentiometer clockwise until the LED turns on, then turn the potentiometer counter clockwise until the LED just turns off. With the LED off, turn the potentiometer slowly, clockwise until the LED just turns on. Turn the potentiometer one-half turn past the point at which the LED just turns on. Be aware that the potentiometer may have up to one quarter turn of hysteresis. If the mark is overshot, the procedure should be repeated. (See Figure 2.)
Creating a Calibration Curve Using an FM71 Calibrator

1. Apply power to the instrument and establish a constant flow rate in the pipe for the first data point to be taken. Let the instrument stabilize for 10 minutes.

2. Attach an FM71 meter to the control circuit. Dial in the balance number found near the edge of the control circuit. The read out/calib. switch should be in the read out position. Record the flow rate versus the meter readout.

3. Repeat steps 1 and 2 at different flow rates. Record enough flow points to be able to make a millivolt versus flow curve.

To set a switch point, use the instructions that come in the FM71 manual.
Maintenance

The instrument requires very little maintenance. There are no moving parts or mechanical parts subject to wear.

⚠️ Warning: To avoid hazards to personnel, ensure that any environmental isolation seals are properly maintained.

Without detailed knowledge of the environmental parameters of the application, surroundings, and process media, FCI cannot make specific recommendations for periodic inspection, cleaning, or testing procedures. However, some suggested general guidelines for maintenance steps are offered below. Use operating experience to establish the frequency of each type of maintenance.

Alarm Set Point Verification

Periodically verify the alarm set point.

Enclosure (If Present)

Periodically verify that the moisture barriers and seals of the remote enclosures are adequate and that no moisture is entering the enclosure.

Electrical Wiring

Periodically inspect the power, flow element, and output wiring for signs of corrosion or deterioration.

Electrical Connections

Periodically inspect wire connections on the socket. Verify that terminal connections are tight and physically sound with no sign of corrosion.

Process Connection

Periodically verify that all seals are performing properly and that there is no leakage of the process media. Check for deterioration of the gaskets and environmental seals used.

Troubleshooting

⚠️ Warning: Only qualified personnel should attempt to test this instrument. The operator assumes all responsibilities for safe practices while troubleshooting.

Tools Needed

Digital Multimeter (DMM)

Quick Check

- Check the jumper positions of J12 and J13. If present, check the jumper positions of J16 and J17. Jumper J12 and J17 energize the relay(s) at flow or wet. Jumpers J13 and J16 energize the relay(s) at no flow.
- Check that the control circuit is firmly seated into it’s socket.
- Check if power is present and customer fuses are good, if they are used.
- Follow the trouble shooting flow chart in Figure 4 near the end of this section.
Non-maintenance Observations

At this point, observe the system setup to verify operation. No disassembly or testing is required at this time.

Check Serial Numbers
Verify that the serial number of the flow element and the control circuit are the same when the instrument is used with the remote enclosure option. The flow element and the control circuit are a matched set and cannot be operated independently of each other.

Check Input Power
Verify that the correct power source is turned on and connected.

Check the Instrument Installation
Review the information on instrument installation beginning on page 2 to verify correct mechanical and electrical installation.

At the time of order, the flow element placement should have been determined. However, if not, the flow element should be mounted at least 20 diameters downstream and 10 diameters upstream from any bends or interference in the process pipe or duct for best accuracy.

Check for Moisture
Check for moisture on the control circuit. Moisture on the control circuit may cause intermittent operation.

If a component of the process media is near its saturation temperature, it may condense on in the flow element tubing. Place the flow element where the process media is well above the saturation temperature of any of the process gases.

Check Application Design Requirements
Application design problems can occur when instruments are first installed into the process media. The application design should also be checked on instruments that have been in operation for some time. If the application design does not match field conditions, errors occur.

1. Review the application design with plant operation personnel and plant engineers.
2. Ensure that plant equipment such as pressure and temperature instruments conform to the actual conditions.
3. Verify operating temperature, operating pressure, line size, and gas medium.

Control Circuit Dash Number Specification
Verify that wiring is connected per the wiring diagram in Appendix A.

Verification of Flow Element Resistance
The measurements are based on a standard (4K ohm RTD at 70°F, or 21°C) flow element. Variation of ±100 ohms from nominal is to be expected, depending on temperature. The maximum allowable difference in resistance between matched RTD’s is 1% at ambient temperature (immersed in water). The heater resistance should be 221 ±5 ohms.

1. Turn off the operating power to the instrument.
2. Gently remove (pull straight out) the control circuit from the socket. Using a DMM, measure the resistance of the active and reference RTD sensing elements.

   Note: The resistance of the active RTD will be greater than the resistance of the reference RTD whenever the heater is on.

3. Measure the resistances as found in Table 2 to determine if the flow element is functional. The resistance is dependent on a temperature of 70°F (21°C). Note: See Figure 5 for pin location.
Terminal Pin Number
(Wire Color) | Resistance In Ohms
---|---
From Pin 7 (White, Black and Shield) To Pin 8 (Yellow) | 4000
From Pin 8 (Yellow) To Pin 9 (Red) | 4000
From Pin 7 (White, Black and Shield) To Pin 10 (Blue) | 221
From Pin 7 (White, Black and Shield) To Pin 9 (Red) | 8000
From Pin 8 (Yellow) To Pin 10 (Blue) | 4221
From Pin 9 (Red) To Pin 10 (Blue) | 8221
Shield To All Pins | Open Circuit

Table 2 - Flow Element Resistance In Ohms

If an open circuit exists for one RTD and a value of twice the resistance exists for the other RTD, then there is probably a miswiring or mislabeling problem.

After replacing the flow element, it will be necessary to follow the set point adjustment procedures found in the Operation section before returning the instrument to service. (See page 4)

If the flow element resistance is correct, proceed to the voltage verification test.

Verification of Flow Element Voltage

If the above resistance checks are good, plug in the control circuit and apply power. Measure the voltages in Table 3. Terminal pins are labeled and are located on the face of the control circuit. (See Appendix A - Figure 6.)

Table 3 - Flow Element Voltages

<table>
<thead>
<tr>
<th>From Terminal Pin</th>
<th>To Terminal Pin</th>
<th>Voltage Expected*</th>
</tr>
</thead>
<tbody>
<tr>
<td>9 (+)</td>
<td>7 (-)</td>
<td>22VDC</td>
</tr>
<tr>
<td>8 (+)</td>
<td>7 (-)</td>
<td>12VDC</td>
</tr>
<tr>
<td>9 (+)</td>
<td>8 (-)</td>
<td>10VDC</td>
</tr>
<tr>
<td>10 (+)</td>
<td>7 (-)</td>
<td>22VDC (2 Watt Heater) 19VDC (1.5 Watt Heater) 15 VDC (1 Watt Heater)</td>
</tr>
</tbody>
</table>

* Voltages are dependent on temperature

Note: If the voltages are not correct, then remove and replace the control circuit.

Spares

FCI recommends that one control circuit be kept as a spare. Check the Order Information Sheet that was filled out at the time of order for the correct part and dash number. Contact FCI for specific recommendations.
Defective Parts

Before returning any equipment to FCI, obtain an return authorization (RA) number for authorization, tracking, and repair/replacement instructions. If a return is required, remove the defective part or instrument, replace it with a spare, calibrate, and then return the defective part or instrument to FCI freight prepaid for disposition.

Customer Service

1. In the event of problems or inquiries regarding the instrument, please contact the Regional or Country Authorized FCI Field Agent. There is an extensive list of these representatives at the front of this manual.

2. Before contacting the FCI representative, be sure that all the applicable information is near so that a more effective, efficient and timely response may be provided.

3. Refer to Appendix C for specific Customer Service policy provisions.

---

Figure 4 - Troubleshooting Flow Chart

```
Problem?

Verify input power to the instrument.  

Turn power OFF. Remove control circuit.  

Verify HTR and RTD Resistances.  
(HTR = 4K Ohms)  
(RTD = 220 Ohms)  
Pass  
Fail

Reinstall control circuit. Turn power ON.  

Verify control circuit voltages.  
(Pin 7 (+) to Pin 8 (-) = 10.8 Vdc*)  
(Pin 9 (+) to Pin 8 (-) = 11.1 Vdc*)  
(Pin 10 (+) to Pin 7 (-) = 15 to 23 Vdc*)  
Pass  
Fail

Simulate alarm condition.  
Pass  
Fail

Fix cable, reconnect control circuit, and turn power ON.  

Is flow element cable damaged?  
Yes  
No

STOP  
Call FCI for instructions.  

STOP  
Call FCI for instructions.  

STOP  
Call FCI for instructions.  

STOP  
Call FCI for instructions.

END
```
Appendix A - Drawings

Figure 5 - Wiring Diagram

Figure 6 - Parts Orientation

Figure 7 - 5181 Circuit Board
**NOTICE OF PROPRIETARY RIGHTS**

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**Figure 8 - Outline Dimensional**

4. For electrical options, connections and tests, see applicable wiring diagram.

3. See instrument manual for additional information and instructions.

2. Dimensions in brackets [ ] are in millimeters.

1. This drawing is a reference document only.

**NOTES:** Unless otherwise specified

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**FLOW SWITCH, CABLE PIGTAIL, FR78B, HAZARDOUS LOCATION, TYPE 4 REMOTE ENCLOSURE**

**FLUID COMPONENTS INTERNATIONAL LLC**

San Marcos, CA 92078

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**OUTLINE / INSTALLATION DRAWING**

---

**SPECIFICATIONS**

CUSTOMER: 

PURCHASE ORDER NO.: 

SHOP ORDER NO.: 

WETTED SURFACE MATERIAL: 

SERIAL NO.(S): 

TAG NO.(S): 

---

**revision:**

**DATE:**

---

**Doc. No. 06EN003281 Rev. A**

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**FLUID COMPONENTS INTERNATIONAL LLC**

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**FR78B Flow Switch/Monitor**
Appendix B - Glossary

ABBREVIATIONS

Delta R (DR)  Differential Resistance
Delta T (DT)  Differential Temperature
DMM          Digital Multimeter
FCI          Fluid Components Intl
HTR          Heater
LED          Light Emitting Diode
RA           Repair Authorization
RTD          Resistance Temperature Detector

DEFINITIONS

Active RTD  The flow element part that senses the fluid flow rate.
Balance    A number that is used to balance or match the active and reference RTDs when the heater is off.
Control Circuit The portion of the flow switch that conditions, converts, and scales the flow element signal.
Differential resistance Delta -R (DR) The flow element signal.
Differential temperature Delta -T (DT) The difference in temperature between the active and reference RTDs.
Flow element The portion of the flow switch that contains the thermowells, RTDs, and produces a signal with a defined relationship to the flow rate.
Heater (HTR) The flow element part that heats the active RTD.
Reference RTD The flow element part that senses the fluid temperature.
Remote enclosure The enclosure that contains the control circuit, and is connected to the flow element by an electrical cable.
Resistance Temperature Detector (RTD) A sensor whose resistance changes proportionally to detector temperature changes.
Appendix C - Customer Service

Customer Service/Technical Support

FCI provides full in-house technical support. Additional technical representation is also provided by FCI field representatives. Before contacting a field or in-house representative, please perform the troubleshooting techniques outlined in this document.

By Mail
Fluid Components International LLC
1755 La Costa Meadows Dr.
San Marcos, CA 92078-5115 USA
Attn: Customer Service Department

By Phone
Contact the area FCI regional representative. If a field representative is unable to be contacted or if a situation is unable to be resolved, contact the FCI Customer Service Department toll free at 1 (800) 854-1993.

By Fax
To describe problems in a graphical or pictorial manner, send a fax including a phone or fax number to the regional representative. Again, FCI is available by facsimile if all possibilities have been exhausted with the authorized factory representative. Our Fax number is 1 (760) 736-6250; it is available 7 days a week, 24 hours a day.

By E-Mail
FCI Customer Service can be contacted by e-mail at: techsupport@fluidcomponents.com. Describe the problem in detail making sure a telephone number and best time to be contacted is stated in the e-mail.

International Support
For product information or product support outside the contiguous United States, Alaska, or Hawaii, contact your country’s FCI International Representative or the one nearest to you.

After Hours Support

Point of Contact
The point of contact for service, or return of equipment to FCI is your authorized FCI sales/service office. To locate the office nearest you, please go to www.fluidcomponents.com.
Warranty Repairs or Returns
FCI prepay ground transportation charges for return of freight to the customer’s door. FCI reserves the right to return equipment by the carrier of our choice.
International freight, handling charges, duty/entry fees for return of equipment are paid by the customer.

Non-Warranty Repairs or Returns
FCI returns repaired equipment to the customer either collect or prepaid and adds freight charges to the customer invoice.

Return to Stock Equipment
The customer is responsible for all shipping and freight charges for equipment that is returned to FCI stock from the customer site. These items will not be credited to customer’s account until either all freight charges are cleared or until the customer agrees to have any freight costs incurred by FCI deducted, along with applicable return to stock charges, from the credit invoice.
(Exceptions are made for duplicate shipments made by FCI.)
If any repair or return equipment is received at FCI, freight collect, without prior factory consent, FCI bills the sender for these charges.

Field Service Procedures
Contact an FCI field representative to request field service.
A field service technician is dispatched to the site from either the FCI factory or one of the FCI representative offices. After the work is complete, the technician completes a preliminary field service report at the customer site and leaves a copy with the customer.
Following the service call, the technician completes a formal, detailed service report. The formal report is mailed to the customer within five days of the technician’s return to the factory or office.

Field Service Rates
All field service calls are billed at the prevailing rates as listed in the FCI Price Book unless specifically excepted by the FCI Customer Service Manager. FCI reserves the right to bill for travel times at FCI’s discretion.
Customers are charged for shipping costs related to the transfer of equipment to and from the job site. They are also invoiced for field service work and travel expenses by FCI’s Accounting Department.
To expedite repairs the following Return Authorization Request form must be completed and faxed back to FCI before a Return Authorization Number will be issued. The Decontamination Statement must be signed and Applicable MSDS Sheets must be included with the shipment. FCI will either fax or telephone you with the Return Authorization Number upon receipt of the completed form.

Packing Procedures

1. **Electronics** should be wrapped in an **anti-static or static-resistant bag** (FCI can provide), then wrapped in protective bubble wrap and surrounded with appropriate Dunnage* in a box. Instruments weighing up to **50 lbs.**, should be wrapped in protective wrap and surrounded with appropriate Dunnage* in a box. Instruments weighing **more than 50 lbs.** or **extending more than four feet** should be secured in wooden crates by bolting the assemblies in place.

2. **The sensor element must be protected** with tubing or other sturdy wrapping or, when applicable, retracted completely and secured into the Packing Gland Assembly. FCI will supply suitable probe protectors at your request (see diagram - right).

3. FCI can supply crates at a nominal fee.

4. No more than **four (4)** small units packaged in each carton.

5. Packages weighing in excess of **70 lbs., or with the combined length and girth of more than 138”** cannot be shipped via UPS and should be shipped via carriers who specialize in the transport of industrialized instrumentation.

6. FCI will not be held liable for damage caused during shipping.

7. To ensure immediate processing **mark** the RA number on the outside of the box. Items without an RA number marked on the box or crate may be delayed.

8. Freight **Must be “PrePaid”** to FCI receiving door.

Factory Return Shipping Address:  
Fluid Components International LLC
1755 La Costa Meadows Drive  
San Marcos, CA  92078-5115
Attn: Repair Department,
RA #____________

*Appropriate Dunnage as defined by UPS, will protect package contents from a drop of 3 feet.*

This message is intended for the use of the individual or entity to whom it is addressed and may contain proprietary data or confidential business or financial information that can only be used, copied, or disclosed as authorized by Fluid Components.

Visit FCI on the Worldwide Web:  www.fluidcomponents.com
1755 La Costa Meadows Drive, San Marcos, California 92078 USA ‡ Phone: 760-744-6950 ‡ 800-854-1993 ‡ Fax: 760-736-6250
Return Authorization Request

1. Return Customer Information

Returning Company’s Name: ______________________ Fax # __________________

Return Contact Name: ______________________ Phone # __________________

Email Address: _______________________________________________________________________

2. Return Address

Bill To: ______________________ Ship To: ______________________

_______________________________________ _________________________________________

_______________________________________ _________________________________________

_______________________________________ _________________________________________

3. Mandatory End User Information

Contact: ______________________ Company: ______________________ Country: _____________

4. Return Product Information

Model No: ______________________ Serial No(s): ______________________

Failure Symptoms (Detailed Description Required): ______________________

___________________________________________________________________________________

What Trouble Shooting Was Done Via Phone or Field Visit by FCI: ______________________

___________________________________________________________________________________

FCI Factory Technical Service Contact: __________________________________________________

5. Reason For Return

☐ Sensor Element ☐ Electronics ☐ As Found Testing ☐ Credit

☐ Recalibrate (Old Data) ☐ Recalibrate (New Data) ☐ Other

(Note: A new Application Data Sheet (ADS) must be submitted for all recalibrations and re-certifications)

6. Payment Via

☐ Faxed Purchase Order ☐ Visa ☐ MasterCard

(Note: A priced quotation is provided for all Non-Warranty repairs after equipment has been evaluated. All Non-Warranty repairs are subject to a minimum evaluation charge)

Decontamination Information ! This Section Must Be Completed !

Exposure to hazardous materials is regulated by Federal, State (California), County and City laws and regulations. These laws provide FCI’s employees with the “Right to Know” the hazardous or toxic materials or substances in which they may come in contact while handling returned products. Consequently, our employees must have access to data regarding the hazardous or toxic materials or substances which the equipment has been exposed to in your process(es). Accordingly, prior to returning your instrument for evaluation/repair, please read then sign the certification below and thoroughly comply with the applicable instructions.

I certify that the returned item(s) has(have) been thoroughly and completely cleaned. If the returned item(s) has(have) been exposed to hazardous or toxic materials or substances, the undersigned attests that the attached Material Safety Data Sheet(s) (MSDS) which cover said materials or substances are complete and accompany the returned item(s). Furthermore, I understand that this Certificate, or providing a MSDS, shall not waive our responsibility to provide a neutralized, decontaminated, and clean product for evaluation/repair to FCI. Cleanliness of a returned item or the acceptability of the MSDS shall be at the sole discretion of FCI. Any item returned which does not comply with these instructions shall be returned to your location Freight Collect and at your risk.

Process Flow Media ______________________

Authorized Signature ______________________ Date ______________________
Instrument Warranty

Goods furnished by the Seller are to be within the limits and of the sizes published by the Seller and subject to the Seller’s standard tolerances for variations. All items made by the Seller are inspected before shipment, and should any of said items prove defective due to faults in manufacture or performance under Seller approved applications, or fail to meet the written specifications accepted by the Seller, they will be replaced or repaired by Seller at no charge to Buyer provided return or notice of rejection of such material is made within a reasonable period but in no event longer than one (1) year for non-calibration defects and one (1) year for calibration defects from date of shipment to Buyer, and provided further, that an examination by Seller discloses to Seller’s reasonable satisfaction that the defect is covered by this warranty and that the Buyer has not returned the equipment in a damaged condition due to Buyer’s or Buyer’s employees’, agents’, or representatives’ negligence and Buyer has not tampered, modified, redesigned, misapplied, abused, or misused the goods as to cause the goods to fail. In addition, this warranty shall not cover damage caused by Buyer’s exposure of the goods to corrosive or abrasive environments. Moreover, Seller shall in no event be responsible for (1) the cost or repair of any work done by Buyer on material furnished hereunder (unless specifically authorized in writing in each instance by Seller), (2) the cost or repair of any modifications added by a Distributor or a third party, (3) any consequential or incidental damages, losses, or expenses in connection with or by reason of the use of or inability to use goods purchased for any purpose, and Seller’s liability shall be specifically limited to free replacement, or refund of the purchase price, at Seller’s option, provided return or rejection of the goods is made consistent with this paragraph, and the Seller shall in no event be liable for transportation, installation, adjustment, loss of good will or profits, or other expenses which may arise in connection with such returned goods, or (4) the design of products or their suitability for the purpose for which they are intended or used. Should the Buyer receive defective goods as defined by this paragraph, the Buyer shall notify the Seller immediately, stating full particulars in support of his claim, and should the Seller agree to a return of the goods, the Buyer shall follow Seller’s packaging and transportation directions explicitly. In no case are the goods to be returned without first obtaining a return authorization from the Seller. Any repair or replacement shall be at Seller’s factory, unless otherwise directed, and shall be returned to Seller transportation prepaid by Buyer. If the returned goods shall prove defective under this clause they will be replaced or repaired by Seller at no charge to Buyer provided the return or rejection of such material is made within a reasonable period, but in no event longer than (1) year from the date of shipment of the returned goods or the unexpired terms of the original warranty period whichever is later. If the goods prove to be defective under this paragraph, the Buyer shall remove the goods immediately from the process and prepare the goods for shipment to Seller. Continued use or operation of defective goods is not warranted by Seller and damage occurring due to continued use or operation shall be for Buyer’s account. Any description of the goods contained in this offer is for the sole purpose of identifying them, and any such description is not part of the basis of the bargain, and does not constitute a warranty that the goods will conform to that description. The use of any sample or model in connection with this offer is for illustrative purposes only, is not part of the basis of the bargain, and is not to be construed as a warranty that the goods will conform to the sample or model. No affirmation of that fact or promise made by the Seller, whether or not in this offer, will constitute a warranty that the goods will conform to the affirmation or promise. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY AND ALL OTHER EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO THE GOODS OR THEIR INSTALLATION, USE, OPERATION, REPLACEMENT OR REPAIR, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE; AND THE GOODS ARE BEING PURCHASED BY BUYER “AS IS”. SELLER WILL NOT BE LIABLE BY VIRTUE OF THIS WARRANTY OR OTHERWISE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE RESULTING FROM THE USE OR LOSS OF USE OF THE GOODS.
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