

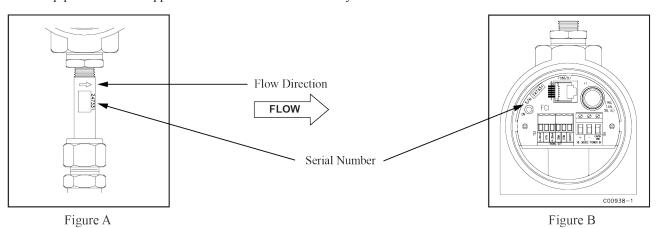
ST50 MASS FLOW METER Installation and Operation Guide

Pre-Installation

The ST50 can be specified with integral or remote electronics. The flow element has a serial number etched into the side of the extension pipe as shown in Figure A. The transmitter circuit card has a serial number noted on the board as shown in Figure B. The flow sensor and transmitter circuit have been calibrated as a matched set and should be paired together in service unless otherwise approved by a factory technician.

Flow Direction Alignment

All sensor elements have a flow arrow indicator marked on the element assembly at the reference flat. These flow elements have been calibrated in a particular direction and are designed to be used in service with the flow arrow facing in the same direction as flow in the pipe stream. See Appendix C for orientation and factory calibration details.



Recommended Straight Run

To optimize flow meter system performance, FCI recommends installation with a minimum of 20 pipe diameters upstream straight run and 10 pipe diameters of downstream straight run. Where straight run limitations significantly reduce the available pipe diameters, FCI uses Vortab flow conditioners to produce a transferable flow profile from the calibration installation to actual field installations. FCI's proprietary AVAL software is available to make flow meter installation evaluations where straight run limitations are considered. See Figure C for recommended installation.

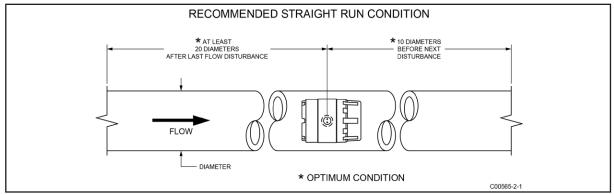


Figure C

FCI flow meters may be installed with less than the recommended straight run, but may have performance limitations. FCI offers Vortab flow conditioners for use in applications that have significant straight run limitations. FCI uses the AVAL application modeling software to predict meter performance in each installation. AVAL outputs are available to review prior to order placement and will indicate performance expectations both with and without Vortab flow conditioning.

Specifications

Instrument

Media Compatibility: Air, compressed air, and nitrogen

Pipe/Line Size Compatibility: 23" to 24" [51 mm to 610 mm]

Range: Air, compressed air, or nitrogen: 0.75 SFPS to 400 SFPS

[0.23 MPS to 122 MPS]

Accuracy: Standard: $\pm 2\%$ of reading, $\pm 0.5\%$ of full scale

Optional: 0 °F to 250 °F [-18 °C to 121 °C]

Repeatability: $\pm 0.5\%$ reading **Temperature Compensation:**

Standard: 40 °F to 100 °F [4 °C to 38 °C] Optional: 0 °F to 250 °F [-18 °C to 121 °C]

Turndown Ratio: 3:1 to 100:1

Agency Approvals:

FM (US):

Class I, Div 1, GPS B,C,D Class I, Div 2, GPS A,B,C,D Class II/III, Div 1, GPS E,F,G T4: -40°C<Ta<60°C Type 4X, IP66

CSA (Canada):

Class I, Div 2, GPS A,B,C,D T4: -40°C<Ta<60°C Type 4X, IP66

ATEX/IECEx:

II 3 G EEx nA II T6
II 3 D T65°C

(DC input power only)

Warranty: One year

Flow Element (Standard or FPC Type)

Installation: Insertion, variable length with 1/2" or 3/4" NPT(M)

compression fitting.

Type: Thermal Dispersion

Material of Construction: 316 stainless steel body with Hastelloy C thermowell sensors, 316 stainless steel compression

fitting with Teflon or stainless steel ferrule.

Pressure (Maximum Operating without Damage):

Stainless steel ferrule: 500 psig [34 bar(g)]

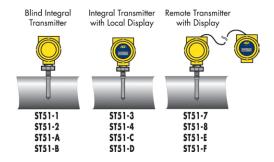
Teflon ferrule: 150 psig [10 bar(g)]

Retractable packing gland: 500 psig [34 bar(g)]

Temperature (Maximum Operation):

Stainless steel ferrule: 0 °F to 250 °F [-18 °C to 121 °C]

Teflon ferrule: 0 °F to 200 °F [-18 °C to 93 °C]



Process Connection:

1/2" MNPT or 3/4" MNPT with stainless steel or Teflon ferrule Retractable packing gland, 1/2" or 3/4" MNPT with graphite or Teflon packing

Insertion Length (Field Adjustable):

1" to 6" [25 mm to 152 mm] 1" to 12" [25 mm to 305 mm] 1" to 18" [25 mm to 457 mm]

Flow Transmitter

Enclosure: NEMA 4X [IP67], aluminum, dual conduit ports with either 1/2" Female NPT or M20x1.5 entries. Epoxy coated.

Analog Output Signals: Dual 4-20 mA, configurable to flow rate and/or temperature (500 ohms max impedance) and a pulse output for total flow.

Output Pulse Source: Totalized flow or alarm setpoint. 15 VDC. Pulse width at 50% duty cycle for rates 1 to 500 Hz, 0.5 second pulse width for pulse rates below 1 Hz. 25 mA maximum load pulsed, 10 mA maximum load if state set to normally on.

Output Pulse Sink: Totalized flow or alarm set point. Pulse width at 50% duty cycle for rates 1 to 500 Hz, 0.5 second pulse width for rates below 1 Hz. Customer power source and load not to exceed 40 VDC and 150 mA.

Communication Port: RS-232C, standard

Input Power:

DC: 18 VDC to 36 VDC (6 watts max.)

AC: 85 VAC to 265 VAC (12 watts max.; 1.6 A fuse) CE Mark Approval from 100 VAC to 240 VAC)

Power Filter Board:

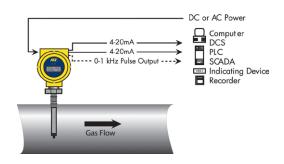
	Amp Code	Rated Current	Voltage Rating
Littelfuse TR5 Series 374 1160 0410	1160	1.60 A	250 V
Breaking Capacity		50A @ 250 VAC	

Operating Temperature: For Indoor or Outdoor use,

0 °F to 140 °F [-18 °C to 60 °C]

Maximum Relative Humidity: 100% Maximum Altitude: 12,000 ft. [3,658 m]

Digital Display: ±9999 Counts LCD, 0.45" H [11.4 mm] characters, user scalable to flow rate units or as 0-100%. For applications in Div. 1 / Zone 1 environments and/or for dual-line digital display with built-in totalizer display, refer to FCI Model ST51.



Installing Flow Element

Compression Fitting Mounting



Caution: The element is shipped with a protective sleeve surrounding the flow element. After removing the sleeve, take care to prevent the element from sliding through the compression fitting and contacting the opposing wall with any force as it may cause damage to the element and potentially upset the calibration.

The ST50 is available with both Teflon compression fitting ferrules and metal ferrules. While the Teflon ferrule configuration can be readjusted, it is possible for over-tightening to cause permanent positioning or damage to the extension pipe that makes future adjustment difficult. While Teflon provides for some adjustability, it has a lower process pressure rating and is not designed for continuous adjustments. The metal ferrule version can only be tightened down once and it becomes permanently positioned. The ferrule type is indicated in the instrument part number displayed on the instrument tag. This can be cross referenced to the ordering information sheet.

All flow meters have been calibrated with the flow element located at the centerline of the pipe and flow stream as indicated in Figure D. Couplings and threadolets come in various dimensions. Proper installation requires that the element be measured with consideration to process connection dimensions and pipe centerline. FCI recommends that the element be first installed in the line with the compression fitting lightly tightened around the extension, then slowly move the pipe extension forward until the element is at centerline as shown.



Caution: On top mount installations, particularly, take care to prevent the element from sliding through the compression fitting and contacting the opposing wall with any force as it may cause damage to the element and potentially upset the calibration.

FLOW ELEMENT INSTALLATION & "U" LENGTH ADJUSTMENT

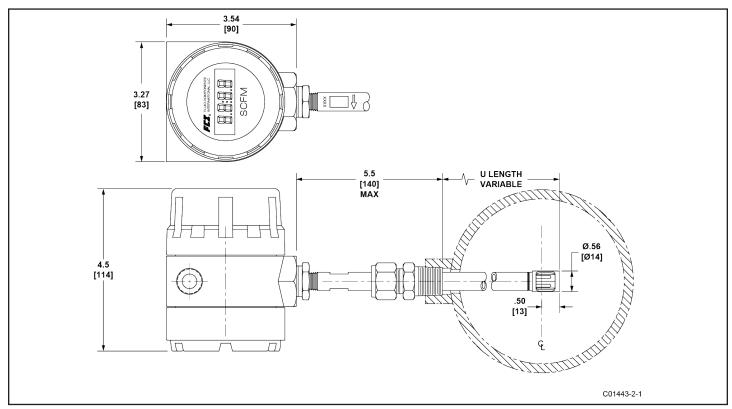


Figure D



Note: For proper performance install the element so that probe tip is .50 inches [13 mm] past pipe centerline. Instrument is specifically calibrated for centerline referenced installation, which is critical for line sizes 4" [25 mm] and smaller.

To assist in final installation, FCI suggests making a readable mark on the extension pipe to indicate the final desired compression fitting position that will place the element at the centerline reference once the system is tightened down into place. With the compression fitting lightly tightened, hold the element assembly along the outside of the installation, or directly above, to visually check the compression fitting's centerline installation. To calculate the actual "U" length dimension, take the inside diameter of the pipe or duct divide by 2, then add 0.25", then add for the pipe wall thickness and the process fitting offset that allows the compression fitting to securely seat in the process port. See Figure D above.

Align the flat parallel to flow and adjust the instrument depth. Upon determination of the final compression fitting location on the extension pipe, apply the proper thread sealant to the NPT threads and firmly tighten the compression fitting into the mating process connection. Torque varies per application. Tighten the compression nut to the torque indicated with the corresponding ferrule material. Manufacturer recommends 1-1/4 turns from hand-tight baseline.

Ferrule	Torque
Teflon	65 in-lbs
316 SST	65 ft-lbs

Retractable Packing Gland Mounting

A retractable packing gland, with ½" MNPT or ¾" MNPT threads and graphite or Teflon packing, is a process connection option. FCI single point flow meters are calibrated at the centerline of the process pipe. The flow element is properly mounted when the tip of the flow element is located .50 inches (13 mm) past the pipe centerline. Follow the below steps to install/retract instruments with the retractable packing gland option.

1. The scale etched on the side of the insertion probe indicates the length to the tip of the flow element. Calculate the insertion depth using the equation, variables, and Figure E below.

ID = Inside Diameter of Pipe

T =Pipe Wall Thickness

C = Mounting Coupling with Optional Ball Valve and Installed Packing Gland Length

INSERTION DEPTH = .50 inches +
$$\left(\frac{l.D.}{2}\right)$$
 + T + C

INSERTION DEPTH =

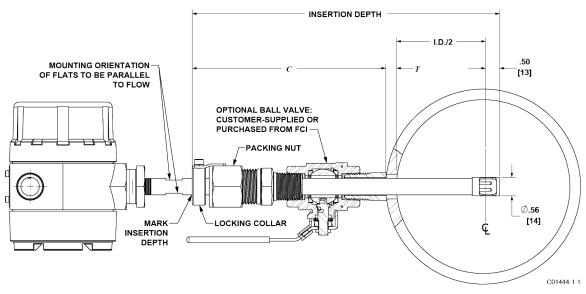


Figure E

- 2. Mark the insertion pipe at the calculated insertion depth.
- 3. **Ball Valve Applications Only**: If a ball valve is required, install the ball valve to the process mounting coupling. Close the ball valve to prevent the process media from leaking out when installing the packing gland with the process line pressurized.
- 4. Apply the proper thread sealant compatible with the process media to the male threads of the packing gland. Fully retract the insertion probe into the cavity of the packing gland and install the packing gland into the process mounting coupling or ball valve. If a ball valve is not used, make sure to first depressurize the process line before installing.

5. Tighten the packing nut until the internal packing is tight enough to prevent excess process leakage, but also allow the insertion probe to be inserted into place. For ball valve applications, open the ball valve after the packing nut has been tightened.



Caution: For applications where the process media is pressurized to greater than 232 psig [16 bar(g)] make sure to first depressurize the process line before making the insertion.

- 6. Align the orientation flat and flow arrow parallel to the flow direction and proceed to insert the flow element into the process media pipe up to the insertion depth mark.
- 7. Tighten the packing nut another ½ to 1 turn tight (approximately 20 ft-lbs) until the packing has created a full seal.
- 8. Ensure the locking collar is properly secured to the back of the packing gland. Torque the two No. 8-32 socket head cap screws on the locking collar to 20 in-lbs using a 9/64" hex key.

Retraction/Removal Procedure

1. Loosen the socket head cap screw on the side of the locking collar. See Figure F below.

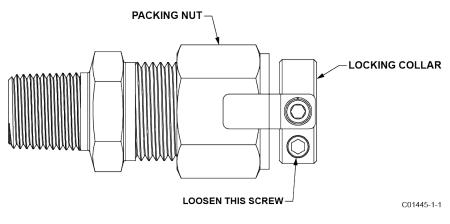


Figure F



Caution: For applications where the process media is pressurized to greater than 232 psig [16 bar(g)] make sure to first depressurize the process line before retracting the flow element. At 232 psig [16 bar(g)], the effective force on the insertion probe is 45.5 lbs (20.6 kg), which is the limit at which the flow element can be safely guided by hand. When using hands to restrain the retraction, be prepared for a rapid pressure impulse of the flow element. Make sure that there are no objects directly behind the flow element as the insertion probe may retract very quickly.

- 2. Slowly loosen the packing nut until the insertion probe begins to retract. Use hands as needed to help control the retraction. If the probe does not begin to retract itself, gently shake and pull the insertion probe until the flow element has been fully retracted into the packing gland.
- 3. For ball valve applications, close the ball valve immediately after retraction to seal off the process. After closing the ball valve it is then safe to remove the flow element from the back end of the ball valve. If a ball valve is not being used, make sure to first depressurize the process line before removing the flow element.

Instrument Wiring

Before the instrument is opened to connect power and signal, FCI recommends that the following ESD precautions be observed:

Use a wrist band or heel strap with a 1 megohm resistor connected to ground. If the instrument is in the shop setting, there should be a static conductive mat on the work table or floor with a 1 megohm resistor connected to ground. Connect the instrument to ground. Apply antistatic agents such as Static Free made by Chemtronics (or equivalent) to hand tools to be used on the instrument. Keep high static producing items away from the instrument.

The above precautions are minimum requirements. The complete use of ESD precautions can be found in the U.S. Dept of Defense Handbook 263.

Make sure power is OFF before wiring the instrument. Pull the power and signal output wires through the port, using care not to damage wires. FCI recommends using crimp lugs on the output wires to ensure proper connection with the terminal strip. Connect the output wires as shown on Figures G and H.



Warning: Only qualified personnel are to wire or test this instrument. The operator assumes all responsibility for safe practices while wiring and troubleshooting.

Install an input power disconnect switch and fuse near the instrument to interrupt power during installation and maintenance. Operator must have power disconnected before wiring.

Safety instructions for the use of the ST50 series (18 to 36 VDC only) in Hazardous Areas. Approval, KEMA 06ATEX0207 X for Category 3 GD protection EEx nA T6 T65°. Special conditions for safe use:

- 1) Provision shall be made to prevent the rated voltage from being exceeded by transient disturbances of more than 40%.
- 2) For applications in explosive atmospheres caused by air/dust mixtures, cables and conduit entries shall be provided a degree of protection of at least IP65 according to EN60529.

Input Power

The ST50 is available with both VDC and VAC input power configurations. Customers selecting VDC input power will have a VDC input board only. Similarly, the VAC power board is supplied only with VAC powered units. In addition, both boards are marked for either DC or AC power. Only connect the power specified on the wiring module as shown in Figures G and H respectively. Both DC and AC inputs require a Gnd wire to be connected. Input power terminal blocks accept 14-26 AWG wire.

Analog Output

4-20 mA: The instrument is provided with two 4-20 mA outputs. By default Output 1 is configured for flow and Output 2 is configured for temperature. Terminal blocks accept 14-28 AWG wires, 500 ohms max. load per output. Note that when the 4-20 mA outputs are used simultaneously, a single return lead is used.

Modify the analog output configuration using one of the below listed methods:

1. The RS232 port, a PC terminal program or FS88 handheld terminal and single-letter commands as summarized in Appendix B, Table 5. Use the 'V' menu to configure the instrument analog outputs.

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2. The RS232 port, a computer and the CLI commands as summarized in Appendix B, Table 6.

VDC Power Connection

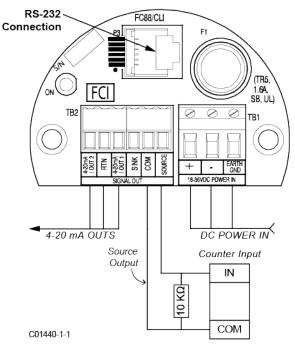


Figure G

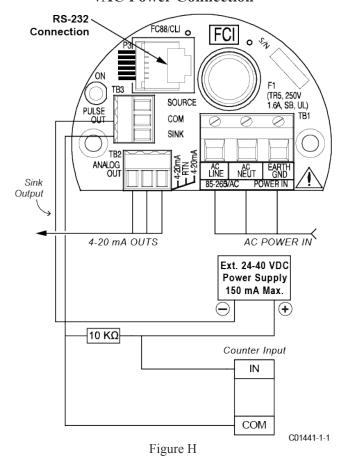
VDC Power

As Shown:

18-36 VDC power connected with gnd 4-20 mA connected for flow and temperature Pulse Out in source mode

Note: In source mode, 15 VDC Output max, 50 mA max.

VAC Power Connection



VAC Power

As Shown:

85-265 VAC power connected with gnd 4-20 mA connected for flow and temperature Pulse Out in sink mode

Note: In sink mode, 40 VDC max, 150 mA max customer supplied power source.

Power Dissipation

DC Version

Power dissipation values under nominal conditions: Instrument (Electronics + Sensor): 4.5 watts Sensor only: 0.25 watts

Power dissipation values under max. load conditions: Instrument (Electronics + Sensor): 6 watts Sensor only: 0.30 watts

AC Version

Power dissipation values under nominal conditions: Instrument (Electronics + Sensor): 11.6 watts Sensor only: 0.25 watts

Power dissipation values under max. load conditions: Instrument (Electronics + Sensor): 12 watts Sensor only: 0.30 watts

Pulse Output Activation

The ST50 provides an optional pulse output feature. Instruments ordered with this feature and volumetric or mass flow units will be factory set with totalizer and pulse output activated. The mode can be changed in the field. See the examples of source and sink output wiring in Figures G and H above. Though only one configuration is shown with the VAC and VDC power supplies, the source or sink can be used with either power input.

Source Mode: 15 VDC output, 50 mA max.

Sink Mode: 40 VDC max, 150 mA max. Customer-supplied power source.

Pulse Output Setup

The ST50 mass flow meter pulse output can be configured for either a pulse train (factory standard) for an external counter and/ or flow rate indication or an alarm. The pulse output can be wired to use a source or sink outputs. The maximum frequency of the pulse output is 500 Hz. Set up the totalizer first, then configure the sink/source pulse output as required for the application (sink/source output, pulse factor, sample period and pulse state.

Source mode: In this mode the flow meter electronics supplies the voltage and current for the pulse. Maximum 15 VDC and

50 mA (depends on the connected load).

Sink mode: If the connected load requires >15 VDC and 50 mA an external power supply is required. Maximum 40 VDC

and 150 mA.

Pulse factor: Number of pulses per selected engineering unit. Default = 1

Example in NCMH: 1 = 1 pulse per NCM

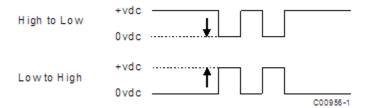
0.1 = 1 pulse per 0.1 NCM (10 pulses per 1 NCM)

10 = 1 pulse per 10 NCM

Range pulse factor 0.001 - 1000

Sample time: Time in seconds before calculating the next number of pulses.

Pulse state: Transitions High to Low or Low to High. Meaning the pulse is normally high or low.



Pulse Output Functions

Alarm: Set in Source or Sink mode. With this function selected, the transistor driver state changes from high to low or

low to high, depending on the selected pulse state, at a set flow rate (pulse factor and sample time not required).

Counter: Set in Source or Sink mode. The transistor driver outputs the calculated number of pulses* based on the

indicated flow. And external display will indicate the totalized flow.

Flow rate: Set in Source or Sink mode. The transistor driver outputs the calculated number of pulses* based on the

indicated flow. External display set to calculate flow from incoming pulses.

* Each sample period the number of pulses are calculated and output by the open collector. Any remaining fractional pulse in the calculation will be added to the next sample. Example:

Flow = 90 NCMM (= 1.5 NCMS), Pulse factor = 1, sample time is 1.

After 1 second the number of calculated pulses is 1.5, pulse out is 1. Remainder = 0.5

After the next second the number of pulses is 2 (1.5+0.5), pulses out is 2. Remainder = 0

Setup Interface

All parameters on this meter are set through the RS232 interface connection (modular jack P3). The RS232 interface allows the instrument to be set up with either an FC88 hand held communicator or a computer. The FC88 is powered through the meter and comes with the serial interface cable. If a computer interface is used, an adapter (RJ to 9-pin PC serial port) is required. The adapter can be obtained from FCI: Part No. 014108-02.

Using a serial comm/terminal program (e.g., HyperTerminal, TeraTerm, Putty, etc.) configure the PC's serial port (the one intended to be connected to the instrument) as listed below.

COM Port Number: Number of COM port connected to instrument (COM1, COM2, etc.)

Baud Rate:9600Number of Bits:8Stop Bits:1Parity:NoneFlow Control:NoneTerminal Emulation:VT100

After configuring the serial port (and making the PC-to-instrument connections) start a communications session with the applicable serial port. Enter any of the meter's single letter commands in the program's terminal window to execute a function. See "Table 5. ST50 List of Single Letter Commands" on page 21 (Appendix B) for the complete command list.

An additional command line interface (CLI) is available through the RS232 port. This interface is accessed with the "Y" command using a computer or FC88. The command line password is "357." See "Table 6. ST50 List of CLI Commands" on page 21 in Appendix B for command line details.

Startup and Commissioning

- 1. Verify all input power and output signal wiring is correct and ready for initial power startup.
- 2. Apply power to instrument. The instrument initializes in the Normal Operation Mode with all outputs active. An instrument with the display option will show flow with the factory-set flow units. Allow 30 minutes for the instrument to warm up and reach thermal equilibrium.



Note: Thirty (30) minute warm-up required before calibration check.

The following FC88 commands are typical commands that are used during startup and commissioning:

Command	Name	Description
T	Normal Operation Mode	All outputs are active
Z	Flow Unit Setup	Select Flow Units (5 English, 8 Metric), Pipe Dimensions
W	Totalizer	Enable/Disable
V	Output Configuration	Select a configuration: Pulse and/or Alarm, Pulse factor and/or set-point, and source/sink polarity.
F	K-Factor (default = 1)	Flow factor
N	Warm Reset	Reinitialize C/B
S	Totalizer Menu	Enables W menu (Option)

An installed instrument indicates 0.000 with the process flow at zero. The flow engineering units are indicated on the instrument bezel. Additional units indicators are provided via self-adhesive labels if the instrument's flow units are changed in the future.

Flow Unit Modification

Example: <u>SCFM</u> Flow Units and <u>3-inch Sch 40</u> round pipe size setup:

Enter	Display	Description
Enter	menu: >	From Normal Operation Mode
Z	E for English M for Metric>	Flow Unit Set-up menu
Е	0=SFPS, 1=SCFM, 2 =SCFH, 3=LB/H, 4=GPM #	English units
1	R round duct or S rectangular>	Select standard cubic ft./minute (SCFM)
R	Dia.: 4.0260000 Change? (Y/N)>	Select Round Duct
Y	Enter value: #	
3.068	area: 7.3926572 CMinflow: 0.00000000 Change? (Y/N)>	3-inch Sch. 40 pipe I.D.
N	Maximum flow: 462.04 Enter to continue	
Y	Cmaxflow: 462.04 Change? (Y/N)>	
Y	#	
462.04	CMintemp (F): -40.00000 Change? (Y/N)>	
N	CMaxtemp (F): 250.00000 Change? (Y/N)>	
N	Percent of Range is: OFF Change to ON?>	
N	LCD Mult Factor x1 Change? (Y/N)>	
N	100.0 SCFM	Instrument back in Normal Operation Mode

RS232 / FC88

Menu Control and Organization

Most entries require at least two key strokes; a capital letter and the [ENTER] key, or one or more numbers and the [ENTER] key. All user entries begin at the input mode prompt ">", except when the instrument is in the Main Function Mode (just press the desired function letter and [ENTER] to make an entry).

Backspaces are made using the backspace [BKSP] key. Some entries are case sensitive between numbers and letters. Be sure the SHIFT key is pressed to indicate the correct case. A square after the prompt caret indicates the FC88 is in lower case. A slightly raised rectangle in the same spot indicates the FC88 is in the upper case.

It is recommended that the FC88 be plugged into the instrument before power is applied. If the FC88 is plugged in while the instrument power is ON and the FC88 does not respond, press [ENTER]. If there is still no response press [N] or cycle the power.



Note: The Zero and Span may be changed from the original calibration, provided the new values are within the original calibrated range; i.e., if the original calibration was 1 to 100 SCFM (4-20 mA), the new zero (4 mA) must be equal to or greater than 1 SCFM, and the new span (20 mA) must be equal to or less than 100 SCFM.

Some entries require a Factory pass code. If this occurs contact FCI Field Service to continue programming the instrument. The instrument will prompt the user when this is necessary. Do not change any parameters that require this code unless there is an absolute understanding of the instrument's operation. The user cannot exit some routines unless all entries are completed or the power is cycled.



Note: Always press "T" before unplugging the FC88. If a frozen meter display is observed, reconnect the FC88 and wait 5 seconds for the meter to initialize. Disconnect the FC88 and confirm your meter display is varying.

The top level of the menu is shown in "Table 5. ST50 List of Single Letter Commands" on page 21. Enter the command letter mnemonic as listed in the tables below and in Appendix B to run a command. Exit a command at any time by entering "Q" [ENTER] in the menus D, K, V, W, or Z.

Table 1. Diagnostics and Factory Settings

Calibration Information Display only: A/D, Delta-R, Ref-R data values.

Diagnostics

Display only: List of unit parameters.

Factory Calibration Settings

Display only: Cal. parameters; i.e., linearization and temperature compensation coefficients.

Factory Reset

Replaces user data with factory calibration data

Table 2. "Z" Flow Units Set-Up and Scaling

	Units	
Select	E=English	M=Metric
Select	0= SFPS	5 = SMPS
or	1 = SCFM	6 = NCMH
or	2 = SCFH	7 = NCMM
or	3 = LBS/H	8 = KG/H
or	4 = GPM	9 = LPM
		10 = SCMH
		11 = NMPS
		12 = SCMM
	For Volumetric or M	lass Flow
Select	R = Round pipe or du	et
or	S = Square duct	
Set	Diameter or Wide X	High (in inches or mm)
Set	CMaxflow = Maximu	ım flow rate (span)
Set	CMinflow = Minimum	n flow rate (zero)

Table 3. V Menu – Output Configuration Setup

Select 4-20 mA Output Configuration	Select →	1 4-20 mA Output #1 = Flow 4-20 mA Output #2 = Temp	2 4-20 mA Output #1 = Flow 4-20 mA Output #2 = Flow	3 4-20 mA Output #1 = Temp 4-20 mA Output #2 = Flow	4 4-20 mA Output #1 = Temp 4-20 mA Output #2 = Temp
Select NAMUR Mode	Select →	1 Namur: Off	NAMU	2 R: Low	3 NAMUR: High
0-14	Select →	1 Source = Pulse Sink = Pulse	2 Source = Pulse Sink = Alarm1	3 Source = Alarm0 Sink = Pulse	4 Source = Alarm0 Sink = Alarm1
Select Source/Sink	Set →	PFactor	PFactor	PFactor	Switchpoint0
(Pulse) Output	Set →	Sample Period	Sample Period	Sample Period	Source state
Configuration	Set →	Source state	Source state	Switchpoint0	Switchpoint1
	Set →	Sink state	Switchpoint1	Source state	Sink state
	Set →	n/a	Sink state	Sink state	n/a

"V" Menu Output Configuration Setup

Use the V menu to set up the 4-20 mA analog outputs (including NAMUR configuration) and source/sink (pulse) outputs.



Note: The display comes up to the last setting saved and stays for 2 seconds. If N or [ENTER] is entered, the menu proceeds to the Pulse out. If Y is entered, the display moves to the selection options and/or asks for confirmation. If you miss the option, select [Enter] repeatedly to loop around.

Analog Out		NAMUR Mode S	elected	Source:	Alarm0
Output Mode Selecte	ed	NAMUR: Off		Sink:	Pulse
					Enter 3 to make
4-20 mA #1: Flo	w I	Change? (Y/N)>			the selection #
4-20 mA #2: Ter	np	• , ,		Source:	Alarm0
	.	NAMUR:	Off	Sink:	Alarm1
Change? (Y/N)>			Enter 1 to make		Enter 4 to make
5 6 7			the selection #		the selection #
4-20 mA #1:	Flow	NAMUR:	Low		_
4-20 mA #2:	Temp		Enter 2 to make	PFactor: 1.000	
	Enter 1 to make		the selection #	Change? (Y/N)>	
	the selection	NAMUR:	High	if yes	
4-20 mA #1:	Flow		Enter 3 to make	Enter new fa	actor:
4-20 mA #2:	Flow		the selection #	Sample Period: 1 s	
	Enter 2 to make			Change? (Y	
	the selection	Pulse Out		if yes	,
4-20 mA #1:	Temp	Pulse Out Select	ed	1 ,	sample Period:
4-20 mA #2:	Flow				
	Enter 3 to make	Source: Pu	ılse	If alarm is a select	ed output
	the selection		ilse	Set point1: 000	Set points are in the
4-20 mA #1:	Temp	J		SST PS 11	same units as the flow
4-20 mA #2:	Temp	Change? (Y/N)>			or temp.
	Enter 4 to make	Source:	Pulse	Change? (Y/N)>	o. tomp.
	the selection	Sink:	Pulse	if yes	
		J	Enter 1 to make	Enter new s	et point:
			the selection #	Resume normal or	· —
	I	Source:	Pulse	1	
		Sink:	Alarm1	Source state:	
		Sint.	Enter 2 to make	High to Low	
			the selection #	911 to 2011	
				Change to Low to	High?>
				Change to Low to	·

Example: COMMAND V (Reference Table 3)

Case: 4-20 mA #1 = Flow, 4-20 mA #2 = Temperature, NAMUR = Low, Source Out = Pulse, Sink = Alarm1

Pressing [V] [ENTER] will display

The last saved mode of the next menu item displays:

"4-20 mA #1 = Flow"

"4-20 mA #2 = Temp"

"Output Mode Selected"

...followed by the prompt:

...followed by the prompt:

"Change? (Y/N)"

Press [ENTER] (no change).

The last saved mode of the next menu item displays:

"NAMUR: Off"

Select Y [Enter].

"Change? (Y/N)"

The display reads,

"NAMUR: Off"

...followed by the prompt:

"Enter 1 to make the selection #."

Bypassing "1" the next display reads,

"NAMUR: Low"

...followed by the prompt:

"Enter 2 to make the selection #." Select 2 and [ENTER] "2" sets the new NAMUR configuration.

The last saved mode of the next menu item displays:

"Source: Pulse"

"Sink: Pulse"

...followed by the prompt:

"Change? (Y/N)" "Source: Pulse"

Select Y [Enter]. "Sink: Pulse"

Select [ENTER]

The display reads, ...followed by the prompt:

"Enter 1 to make the selection #."

Select [ENTER].

Bypassing "1" the next display reads,

"Source: Pulse"

"Sink: Alarm1"

...followed by the prompt:

"Enter 2 to make the selection #."

Select 2 and [ENTER].

"2" sets the new source/sink configuration.

The last saved mode of the next menu item displays:

"PFactor: 1.000"

...followed by the prompt:

"Change? (Y/N)>"

Respond with "Y" to enter a factor anywhere from 0.001 to 1000. A pulse factor of 1.000 outputs 1 pulse per unit of flow. If no change, select N and/or [ENTER] to continue.

The last saved mode of the next menu item displays:

"Sample Period"

...followed by the prompt:

"Change? (Y/N)>" Respond with "Y" to enter a sample period value from 0.5 to 5 seconds.

If no change, select N and/or [ENTER] to continue.

The last saved mode of the next menu item displays:

"Source state: " "High to Low"followed by the prompt:

Change to "Low to High?>"

Respond with "Y" to toggle to the alternate setting.

If no change, select N and/or [ENTER] to continue.

The last saved mode of the next menu item displays:

"Switchpt1" "0.0000000" ... followed by the prompt:

"Change? (Y/N)>" Respond with "Y" to enter a

Respond with "Y" to enter a setpoint value (value is in same units as the flow and must be within the calibrated range).

If no change, select N and/or [ENTER] to continue.

The last saved mode of the next menu item displays:

"Sink state:" "High to Low"followed by the prompt:

"Change to "Low to High?>" Respond with "Y" to toggle to the alternate setting.

If no change, select N and/or [ENTER] to continue to normal operation (programming finished).

Maintenance

The FCI instrument requires little maintenance. There are no moving parts or mechanical parts subject to wear in the instrument. The sensor assembly, which is exposed to the process media, is composed of 316 SS and Hastelloy C.

Without detailed knowledge of the environmental parameters of the application surroundings and process media, FCI cannot make specific recommendations for periodic inspection, cleaning, or testing procedures. However, some suggested general guidelines for maintenance steps are offered below. Use operating experience to establish the frequency of each type of maintenance.

Calibration

Periodically verify the calibration of the output and recalibrate if necessary. FCI recommends every 18 months at a minimum.



Note: Thirty (30) minute warm-up required before calibration check.

Electrical Connections

Periodically inspect cable connections on terminal strips and terminal blocks. Verify that terminal connections are tight and physically sound with no sign of corrosion.

Remote Enclosure

Verify that the moisture barriers and seals protecting the electronics in the local enclosure is adequate and that no moisture is entering the enclosure.

Electrical Wiring

FCI recommends occasional inspection of the system's interconnecting cable, power wiring and flow element wiring on a "common sense" basis related to the application environment. Periodically inspect the conductors for corrosion and check the cable insulation for signs of deterioration.

Flow Element Connections

Verify that all seals are performing properly and that there is no leakage of the process media. Check for deterioration of the gaskets and environmental seals used.

Insertion Type Flow Element Assembly

Periodically remove the flow element for inspection based on historical evidence of debris, foreign matter, or scale build-up and appropriate plant shutdown schedules and procedures. Check for corrosion, stress cracking, and/or build-up of oxides, salts, or foreign substances. The thermowells must be free of excessive contaminants and be physically intact. Any debris or residue build-up could cause inaccurate flow indication. Clean the flow element, as necessary, with a soft brush and available solvents (compatible with stainless steel).

Troubleshooting

Application Verification

After verifying that the flow meter is functioning, review the application parameters as shown below to verify the calibration matches the process media.

Equipment Needed

Flow Instrument Calibration Data Process Parameters and Limits

Check Serial Numbers

Verify that the serial number of the flow element and the flow transmitter electronics are the same. The flow element and the flow transmitter are a matched set and cannot be operated independently of each other.

Check the Instrument Installation

Verify correct mechanical and electrical installation. Verify the flow element is mounted at least 20 diameters downstream and 10 diameters upstream from any bends or interference in the process pipe or duct.

Check for Moisture

Check for moisture on the flow transmitter. Moisture may cause intermittent operation. Check for moisture on the flow element. If a component of the process media is near its saturation temperature it may condense on the flow element. Place the flow element where the process media is well above the saturation temperature of any of the process gases.

Check Application Design Requirements

Application design problems may occur with first time application instruments, although the design should also be checked on instruments that have been in operation for some time. If the application design does not match field conditions, errors occur.

- 1. Review the application design with plant operation personnel and plant engineers.
- 2. Ensure that plant equipment such as pressure and temperature instruments conform to the actual conditions.
- 3. Verify operating temperature, operating pressure, line size, and gas medium.

Verify Standard Versus Actual Process Conditions

The flow meter measures the mass flow rate. The mass flow rate is the mass of the gas flowing through a pipe per time. Other flow meters, such as an orifice plate or a pitot tube, measure the volumetric flow rate. The volumetric flow rate is the volume of gas per time. If the readings displayed do not agree with another instrument, some calculations may be necessary before comparing them. To calculate the mass flow rate, the volumetric flow rate, and the pressure and temperature, the point of measurement must be known. Use the following equation to calculate the mass flow rate (Standard Volumetric Flow rate) for the other instrument:

Equation:

$$Q_s = Q_A \times \frac{P_A}{T_A} \times \frac{T_S}{P_S}$$
 (Metric: Where bar(a) and °K are used for pressure and temperature.)

 $Q_A = \text{Volumetric Flow}$ $Q_S = \text{Standard Volumetric Flow}$
 $P_A = \text{Actual Pressure}$ $T_A = \text{Actual Temperature}$
 $P_S = \text{Standard Pressure}$ $T_S = \text{Standard Temperature}$

PSIA and °R are used for pressure and temperature units.

Example:

e:
$$(Metric: P_s = 1.01325 \text{ bar(a}))$$

 $Q_A = 1212.7 \text{ ACFM}$ $Q_S = 1485 \text{ SCFM}$ $T_S = 21.1 ^{\circ}\text{C} (294.1 \text{K}))$
 $P_A = 9.7 \text{ PSIA}$ $T_A = 120 ^{\circ}\text{F} (580 ^{\circ}\text{R})$
 $P_S = 14.7 \text{ PSIA}$ $T_S = 70 ^{\circ}\text{F} (530 ^{\circ}\text{R})$

$$\left(\frac{1212.7 \text{ ACFM}}{1}\right) \left(\frac{19.7 \text{ PSIA}}{580 \text{ °R}}\right) \left(\frac{530 \text{ °R}}{14.7 \text{ PSIA}}\right) = 1485 \text{ SCFM}$$

Calibration Parameters Verification

The instrument uses a set of predetermined calibration parameters to process flow signals. Most of these parameters should not change. A data package included with the instrument (typically on a CD-ROM) contains the *ST50 Delta R Data Sheet*. The data sheet contains the calibration parameters stored in the flow transmitter at the factory. To verify that these parameters have not changed, complete the following:

- 1. Identify the appropriate Delta R data sheets by instrument serial number.
- 2. Press [D] [ENTER] to examine each of the parameters. The [ENTER] key allows scrolling one message at a time. Use Table 4 below to record actual instrument parameters. Compare with the Delta R data sheet's ST50 parameters.

Table 4. Diagnostic Test Sequence on Display

S/W Version:	dR Min:	T SpanIDAC 0:
Flow Factor:	dR Max:	T ZeroIDAC 0:
Cmin Flow:	Cal Ref:	T SpanIDAC 1:
Cmax Flow:	Teslp:	T ZeroIDAC 1:
Eng Units:	Teslp 0:	State 0:
Line Size 0:	Teslp 2:	Switch Pt 0:
Line Size 1:	Tot Menu:	State 1:
Cmin Temp:	Tot Flag:	Switch Pt 1:
Cmax Temp:	Totalizer:	K factor 1:
Min Flow:	Rollover Cnt:	K factor 2:
Max Flow:	Fix Pt Flag:	K factor 3:
Density:	Pulse Factor:	K factor 4:
*C1 [1]:	Pulse Out:	I factor:
*C1 [2]:	Hours:	Temp Flag:
*C1 [3]:	Sample Period:	Out Mode:
*C1 [4]:	dR Slope:	Namurmode:
*C1 [5]:	dR Off Set:	Boxcar Max:
Break Pt:	Refr Slope:	RTD-SLP-385:
*C2 [1]:	Refr Off Set:	% of Range:
*C2 [2]:	SpanIDAC 0:	User Name:
*C2 [3]:	ZeroIDAC 0:	Shop Order #:
*C2 [4]:	SpanIDAC 1:	Serial No.:
*C2 [5]:	ZeroIDAC 1:	Model#:

An issue may exist if parameters with an asterisk (*) have changed. Contact Customer Service if this is the case. If the parameters have not changed, continue with the next section.

Hardware Verification

Equipment Required:

- Digital Multimeter
- Screwdriver

The ST50 flow meter is made up of these basic components:

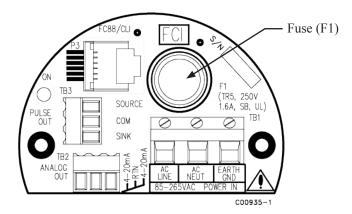
- · Sensor element
- · Customer interface circuit board
- Control circuit assembly circuit board module
- · Electronics enclosure

Step 1

Verify fuse (F1) located on the customer interface circuit board is in normal working condition.

Remove power from the instrument. Open the electronics enclosure exposing the customer interface circuit board. This circuit board is located under the shorter enclosure lid along with all of the power and input/output connections. Unscrew the clear cover on the fuse and pull the fuse out of the fuse holder. Check the fuse for continuity. If fuse reads open, replace with equivalent component (FCI part no. 019933-01), Wickmann Inc. Series 374, 1.6 A (amp code 1160), package 0410 (short radial leads).

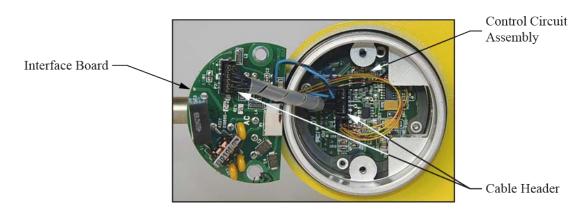
AC power customer interface circuit board shown. Fuse (F1) on DC power customer interface circuit board located in similar position.



Step 2

Verify interconnecting cable from the customer interface board and the control circuit board assembly module are correctly seated into the appropriate header.

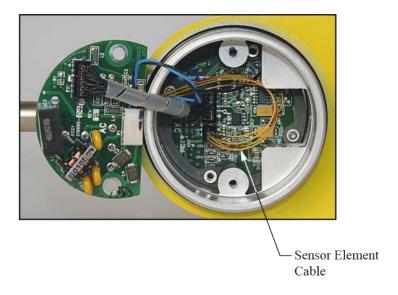
Remove power from the instrument. Open the electronics enclosure exposing the customer interface circuit board. This circuit board is located under the shorter enclosure lid along with all of the power and input/output connections. Remove the 2 screws securing the interface circuit board to the electronics enclosure. Carefully lift the interface face board exposing the interconnecting cable between the interface board and the control circuit assembly. Verify cable is seated firmly at both ends of the cable header.



Step 3

Verify sensor element continuity and resistance.

Remove sensor element cable from the bottom of the control circuit assembly. Note that 2 of the wires have a red stripe and are located closest to the interconnecting cable header. Using an ohmmeter verify that resistance between the 2 red striped wires is approximately 1100 ohms ± 20 . This resistance is temperature dependant. The resistance at 70 degrees F is about 1082 ohms. Verify the resistance between the 2 natural colored wires are approximately the same.



FCI provides full in-house technical support. Additional technical representation is also provided by FCI field representatives. Before contacting a field or in-house representative perform the troubleshooting techniques outlined in this document. If problems persist, contact FCI Customer Service at 1-800-854-1993 or 1-760-744-6950.

Contact FCI to obtain an Return Authorization before returning the instrument. The form contains a declaration of decontamination cleaning information with which the instrument must comply before it is shipped to FCI.

Transmitter Circuit Calibration Check (Delta R Verification)

References

• Delta 'R' Data Sheet

Equipment

- FC88 Communicator or equivalent.
- DMM
- Delta R Data Sheet Match by serial numbers
- 2 ea. precision decade resistance boxes, 0.1% (Largest steps: 1k ohm, smallest steps 0.01 ohms)
- 250-ohm axial lead precision resistor, 0.1% or better, 1 W
- Small flat blade screwdriver, 3/32 inches wide blade
- FCI normalization cable, FCI part number 006407

Procedure



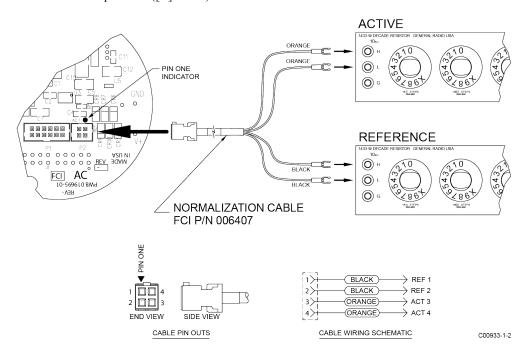
Note: Thirty (30) minute warm-up required before calibration check.

- 1. Verify all "D" mode calibration parameters are correct according to the meter's Delta R data sheet before starting verification.
- 2. Turn power OFF.
- 3. Mark all sensor element wires connected to the circuit board for easy reconnection to the proper terminals. Disconnect the wires.
- 4. Connect the resistance decade box to the electronics as per the appropriate wiring diagram for the ST50.



Note: Interconnector wiring (resistance decade box to electronics) must be same gauge and length to avoid any inaccuracies in the Delta R verification caused by unequal wire lengths and/or wire gauges. Use of the FCI normalization cable avoids this issue.

- 5. Connect the 250-ohm precision resistor across the 4-20 mA output terminals.
- 6. Set both decade boxes for the nominal resistance value (1000 ohms) $\pm 0.01\%$.
- 7. Connect DMM, set to volts DC (V), to the meter's output termination and monitor the meter output.
- 8. Turn power ON and allow the instrument 5 minutes to stabilize.
- 9. With the FC88 connected press [T] [Enter] to view the normal operating mode.
- 10. Adjust the Active Decade Box (Reference decade box remains fixed @ 1000 ohms) to achieve the appropriate Delta R for the displayed flow value and output, noted on the meter's Delta R data sheet.
- 11. Note the [C] mode and verify the meters displayed TCDR and REFR values corresponding to the displayed flow rate as per the meter's Delta R data sheet.
- 12. Return to normal mode operation ([T] mode).



Appendix A - Approval Information

EU Information



EU DECLARATION OF CONFORMITY Model ST50

We, Fluid Components International LLC, located at 1755 La Costa Meadows Drive, San Marcos, California 92078-5115 USA, declare under our sole responsibility that the **ST50 Flowmeter Product Family**, to which this declaration relates, is in conformity with the following directives and specifications.

Directive 2014/30/EU Electromagnetic Compatibility EMC*

Immunity specification: EN 61000-6-2: 2005

Emissions specification: EN 61000-6-4: 2007, +A1: 2011

Directive 2014/35/EU Low Voltage LVD*

Electrical Safety Specification: EN 61010-1: 2010 +C1: 2011 +C2: 2013

Directive 2014/68/EU Pressure Equipment PED

The ST50 is an insertion style model and does not have a pressure bearing housing. It is therefore not considered as pressure equipment by itself according to article 2, paragraph 5.

RoHS - Declaration of Compliance

The ST50 Product Family is in conformity with Directive 2011/65/EU of the European Parliament and of the council of 8 June 2011 on the restriction of the use of Certain Hazardous substances in electrical and electronic equipment and its amendment (EU) 2015/863 of 31 March 2015.

Issued at San Marcos, California USA July, 2021

Fouad
cn=Fouad, o, ou=Engineering,
email=fichirar@fluidcomponents
om, c=US
2021.0721 165157-0700'

Fouad Chirar, Qualifications Engineer

The test reports used to declare ST50 compliance to the EMC and LV directives were that of the ST51 Product Family. With the exception of the LCD (display) electronics, the active electronics between models are identical.

Flow/Liquid Level/Temperature Instrumentation

Visit FCI on the Worldwide Web: www.fluidcomponents.com
1755 La Costa Meadows Drive, San Marcos, California 92078 USA 760-744-6950 • 800-854-1993 • 760-736-6250 European Office: Persephonestraat 3-01 5047 TTTilburg – The Netherlands – Phone 31-13-5159989 • Fax 31-13-5799036

Doc no. 23EN000017G

^{*} EMC and LVD Compliance Analysis

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Appendix B - List Commands

Table 5. ST50 List of Single Letter Commands

Command Mnemonic	Command Function	Command Description
A	R	AvgDelta_r, AvgRef
В	R	Delta_r, Ref_r
С	R	Tcdelta_r, Ref_r
D	R	Diagnostics
F	R/W	Kfactors
G	R/W	Clear FlashEE, Boxcar Count, ADC to Ohms Cal
K	R/W	Cal Parameters
L	R/W	Output Cal
N	W	Warm Restart
R	W	Factory Restore
S	R/W	Totalizer Menu On/Off
T	R	Normal Mode
V	R/W	Output Config
W	R/W	Totalizer
Y	W	Command Line Interface
Z	W	Flow units, Pipe Size, and LCD Scaling

Table 6. ST50 List of CLI Commands

Command Mnemonic	Command Function	Command Description	Data Type
BK	R/W	Break Point	Float
BM	R/W	Boxcar Filter Max	Integer
CM	R/W	Cminflow	Float
CR	R/W	Calibration Ref	Float
CX	R/W	Cmaxflow	Float
C1[1-5]	R/W	Coefficients set1	Float
C2[1-5]	R/W	Coefficients set2	Float
DI	R	Diagnostics	Null
DM	R/W	DeltaR Minimum	Float
DN	R/W	Density	Float
DR	R	Delta R	Float
DX	R/W	DeltaR Maximum	Float
DS	R/W	DeltaR Slope	Float
DF	R/W	DeltaR Offset	Float
EU	R/W	Engineering Units	Integer
FF	R/W	Flow Factor	Float
FP	R/W	Fix Point Flag	Integer
F0	R/W	Pulse Out State0	Integer
F1	R/W	Pulse Out State1	Integer
HR	R/W	Tot Dump Hours Cntr	Integer
IF	R/W	I Factor	Float

Table 6. ST50 List of CLI Commands, Cont.

Command Mnemonic	Command Function	Command Description	Data Type
K[1-4]	R/W	K Factors	Float
L0	R/W	Line Size 0	Float
L1	R/W	Line Size 1	Float
MN	R/W	Minflow	Float
MX	R/W	Maxflow	Float
NN	R/W	Namur Mode	Integer
OM	R/W	Outmode	Integer
PF	R/W	Pulse Factor	Float
PL	R/W	Pulse Out	Integer
PS	R/W	Pulse Sample Period	Float
PW	R/W	Pulse Width	Float
P0	R/W	Switch Point0	Integer
P1	R/W	Switch Point1	Integer
RO	R/W	RollOver Cntr	Long
RR	R	Reference R	Float
RS	R/W	RefR Slope	Float
RF	R/W	RefR Offset	Float
SF	R	SFPS Flow	Float
SN	R/W	Serial Number	String (16 chars max.)
SO	R/W	Shop Order Number	String (16 chars max.)
S0	R/W	SpanDAC0 for 4-20mA #1	Integer
S3	R/W	SpanDAC1 for 4-20mA #2	Integer
S2	W	Save FACTORY	N/A
TC	R	TCDeltaR	Float
TD	R/W	Teslp	Float
TF	R/W	Totalizer OFF/ON Flag	Integer
TM	R/W	Cmintemp	Float
TP	R/W	Totalizer Temperature Flag	Integer
TT	R/W	Totalizer Value	Float
TX	R/W	Cmaxtemp	Float
TZ	R	Temperature	Float
T0	R/W	Tcslp0	Float
T2	R/W	Teslp2	Float
Т3	R/W	TSpanDAC0 for 4-20mA #1	Integer
T7	R/W	TSpanDAC1 for 4-20mA #2	Integer
T5	R/W	TZeroDAC0 for 4-20mA #1	Integer
Т8	R/W	TZeroDAC1 for 4-20mA #2	Integer
UF	R	User Flow	Float
UK	R	User FlowK	Float
UN	R/W	User Name	String (16 chars max.)
VN	R	Version Number	String (16 chars max.)
XX	R/W	Test Flow Rate (SFPS)	Float
XY	W	Delete Test Flow Rat e	Float
Z0	R/W	ZeroDAC0 for 4-20mA #1	Integer
Z2	R/W	ZeroDAC1 for 4-20mA #2	Integer

Command Line Password: 357



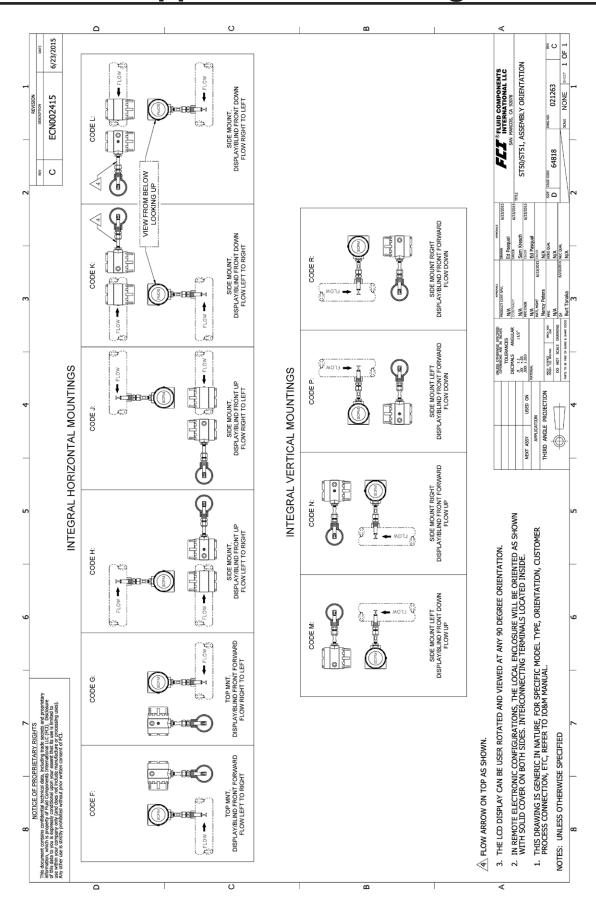
Note: When invoking a Write Function, there must be a space separating the Command characters and the data value. All Read and Write Functions are completed with a <CR>. To exit CLI, press <CR> following the last Command <CR>.

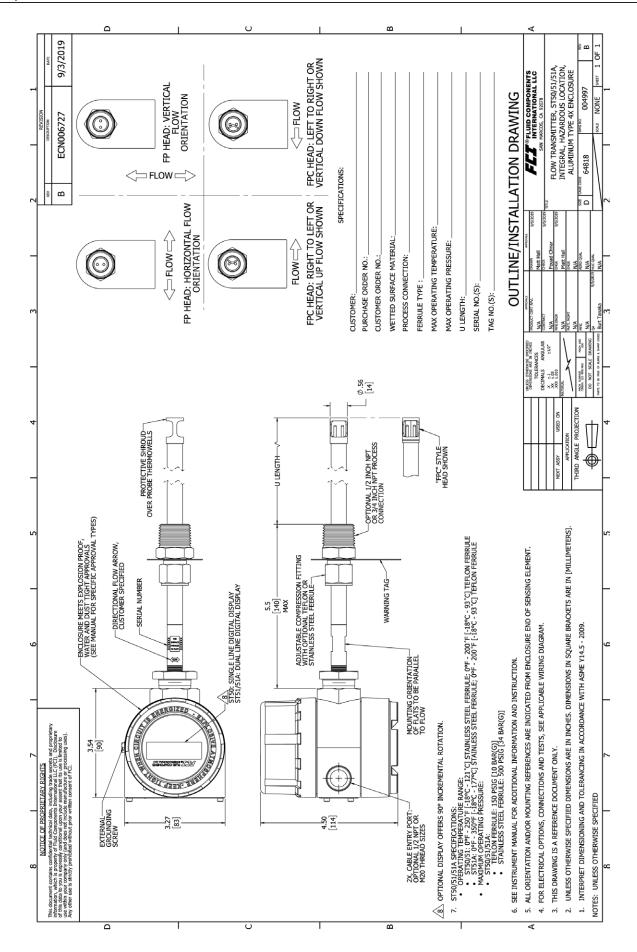
Examples: RBK<CR> (Read Breakpoint)

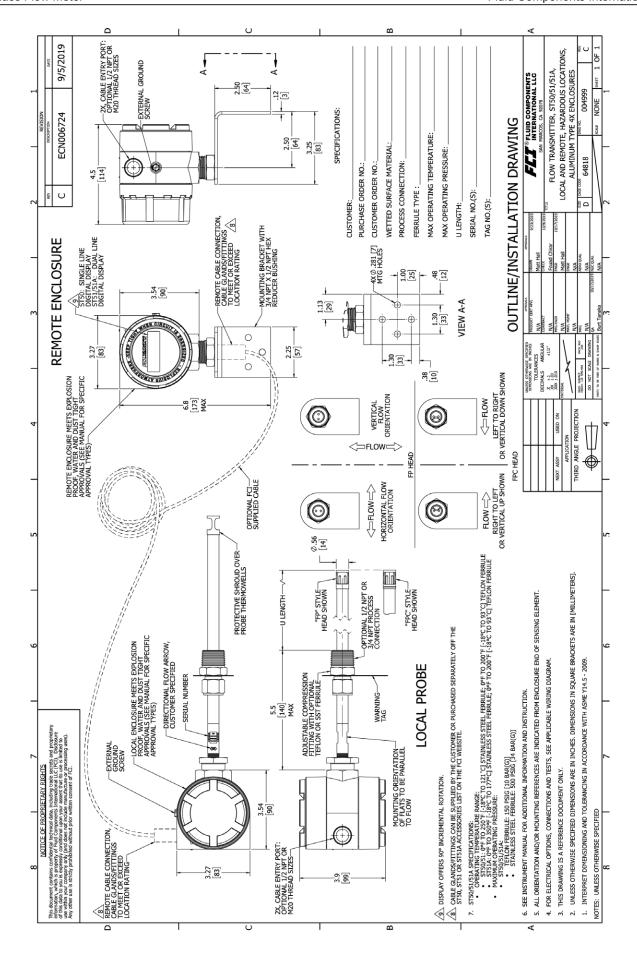
WBK 2222<CR> (Write Breakpoint 2222) RC11<CR> (Read Coefficient C1,1)

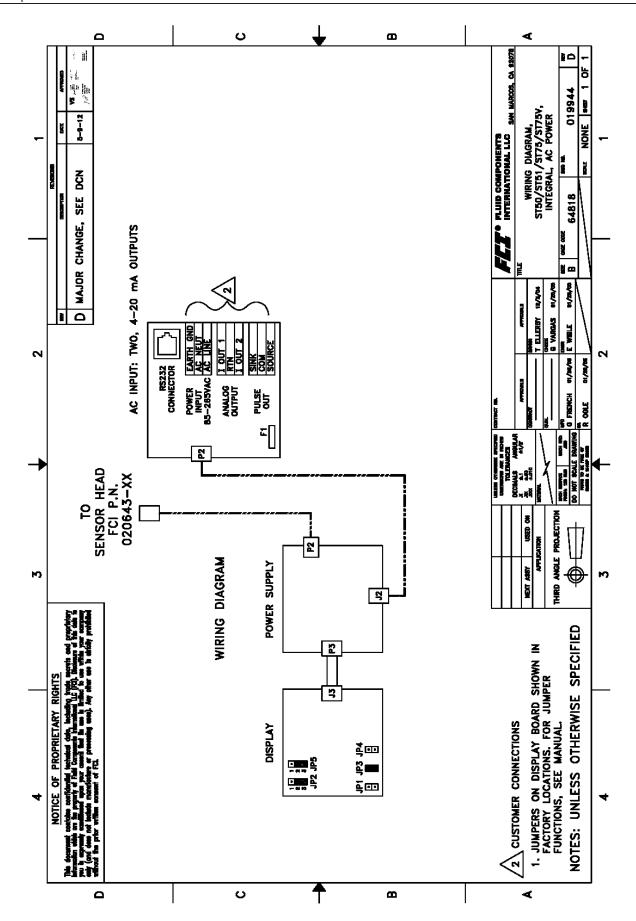
WC11 –234.567<CR> (Write Coefficient C1,1, -234.567) <CR> (Leave Command Line Mode) INTENTIONALLY LEFT BLANK

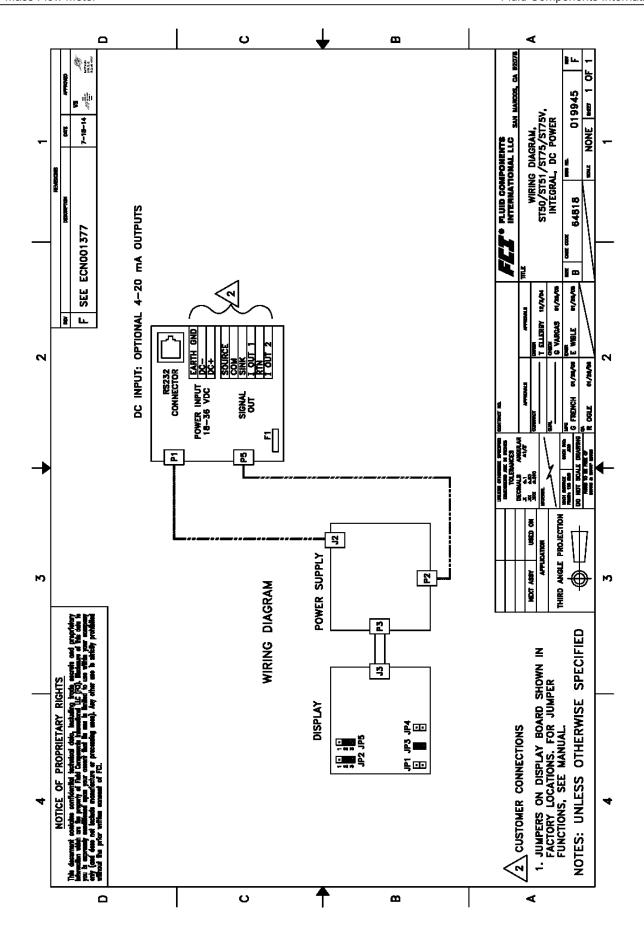
Appendix C - Drawings

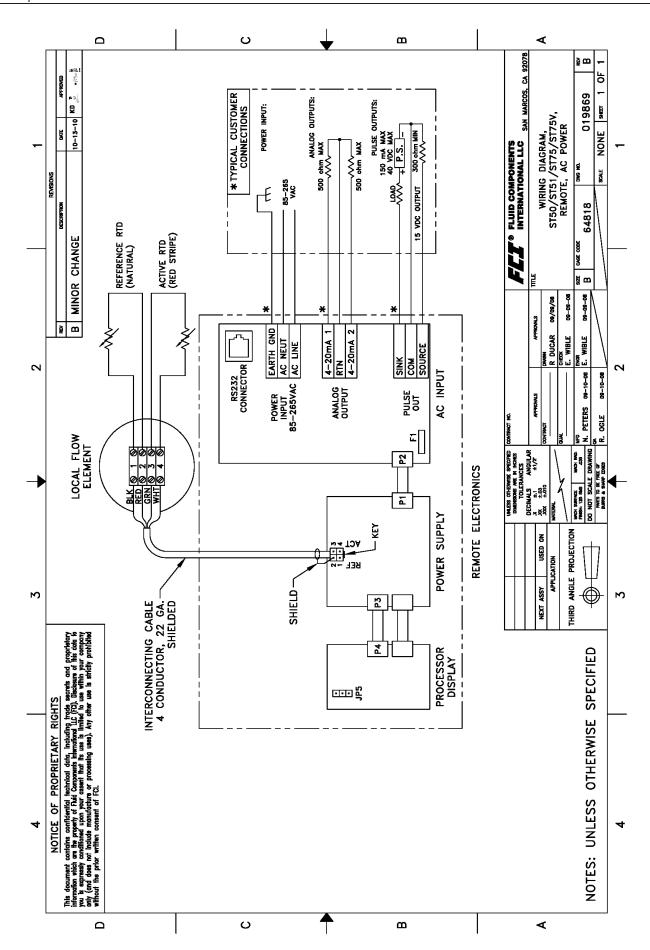


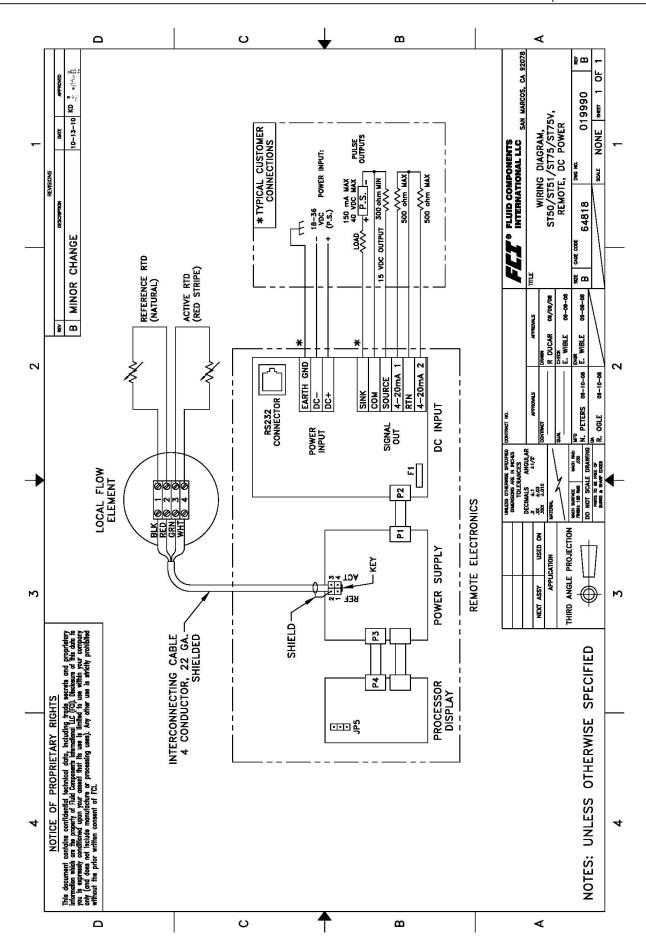












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Appendix D - Customer Service

Customer Service/Technical Support

FCI provides full in-house technical support. Additional technical representation is also provided by FCI field representatives. Before contacting a field or in-house representative, perform the troubleshooting techniques outlined in this document.

By Mail

Fluid Components International LLC 1755 La Costa Meadows Dr. San Marcos, CA 92078-5115 USA Attn: Customer Service Department

By Phone

Contact the area FCI regional representative. If a field representative is unable to be contacted or if a situation is unable to be resolved, contact the FCI Customer Service Department toll free at 1 (800) 854-1993

By Fax

To describe problems in a graphical or pictorial manner, send a fax including a phone or fax number to the regional representative. Again, FCI is available by facsimile if all possibilities have been exhausted with the authorized factory representative. Our fax number is 1 (760) 736-6250; it is available 7 days a week, 24 hours a day.

By Email

FCI Customer Service can be contacted by email at: techsupport@fluidcomponents.com. Describe the problem in detail making sure a telephone number and best time to be contacted is stated in the email.

International Support

For product information or product support outside the contiguous United States, Alaska, or Hawaii, contact your country's FCI International Representative or the one nearest to you.

After Hours Support

For product information visit FCI's website at www.fluidcomponents.com. For product support call 1 (800) 854-1993 and follow the prerecorded instructions.

Point of Contact

The point of contact for service, or return of equipment to FCI is your authorized FCI sales/service office. To locate the office nearest you, visit the FCI website at www.fluidcomponents.com.

Warranty Repairs or Returns

FCI prepays ground transportation charges for return of freight to the customer's door. FCI reserves the right to return equipment by the carrier of our choice.

International freight, handling charges, duty/entry fees for return of equipment are paid by the customer.

Non-Warranty Repairs or Returns

FCI returns repaired equipment to the customer either collect or prepaid and adds freight charges to the customer invoice.

Return to Stock Equipment

The customer is responsible for all shipping and freight charges for equipment that is returned to FCI stock from the customer site. These items will not be credited to the customer's account until all freight charges are cleared, along with applicable return to stock charges, from the credit invoice. (Exceptions are made for duplicate shipments made by FCI.)

If any repair or return equipment is received at FCI, freight collect, without prior factory consent, FCI bills the sender for these charges.

Field Service Procedures

Contact an FCI field representative to request field service.

A field service technician is dispatched to the site from either the FCI factory or one of the FCI representative offices. After the work is complete, the technician completes a preliminary field service report at the customer site and leaves a copy with the customer.

Following the service call, the technician completes a formal, detailed service report. The formal report is mailed to the customer within five days of the technician's return to the factory or office.

Field Service Rates

All field service calls are billed at the prevailing rates as listed in the FCI Price Book unless specifically excepted by the FCI Customer Service Manager.

Customers are charged for all travel expenses including airfare, auto rental, meals and lodging. In addition, the customer shall pay all costs of transporting parts, tools or goods to and from the job site. Invoicing travel time, field service work and other expenses will be performed by FCI's Accounting Department.



RA#	
-----	--

1755 La Costa Meadows Drive, San Marcos, CA 92078-5115 USA 780-744-6950 / 800-854-1993 / Fax: 780-738-6250 Web Site: www.fluidcomponents.com E-mail: techsupport@fluidcomponents.com

Return Authorization Request

1.	Return Customer Info	<u>ormation</u>		·			
	Returning Company's	s Name:		Phone#			
		e:					
	Email Address:						
2.	Return Address						
			Ship To:				
3.	Mandatory End User						
	Contact:	Company: _			Country:		
4.	Return Product Information						
	Model No: Serial No(s):						
	Failure Symptoms (Detailed Description Required):						
	What Trouble Shooting Was Done Via Phone or Field Visit by FCI:						
	FCI Factory Technical Service Contact:						
5.	Reason For Return	☐ Sensor Element☐ Recalibrate (New Data			•	☐ Credit☐ Other	
	(Note: A new	Application Data Sheet (AD:	S) mus	st be submitted for all i	recalibrations and re-certific	ations)	
6.	Payment Via	☐ Faxed Purchase Order	C	VISA	MasterCard		
		n is provided for all Non-Warr n evaluation charge of \$250.00		repairs after equipmen	t has been evaluated. All Nor	n-Warranty repairs	
Factory Return Shipping Address:			Fluid Components International LLC 1755 La Costa Meadows Drive San Marcos, CA 92078-5115 Attn: Repair Department RA #				

FCI Document No. 05CS 000004D [U]



The following Return Authorization Request form and Decontamination Statement **MUST be completed, signed and faxed back to FCI** <u>before</u> a Return Authorization Number will be issued. The signed Decontamination Statement and applicable MSDS Sheets **must be included with the shipment**. FCI will fax, email or telephone you with the Return Authorization Number upon receipt of the signed forms.

Packing Procedures

- 1. **Electronics** should be wrapped in an **anti-static** or **static-resistant** bag, then wrapped in protective bubble wrap and surrounded with appropriate dunnage* in a box. Instruments weighing **more than 50 lbs., or extending more than four feet**, should be secured in wooden crates by bolting the assemblies in place.
- 2. The sensor head must be protected with pvc tubing, or retracted the full length of the probe, locked and secured into the Packing Gland Assembly (cap screws tightened down).
- 3. FCI can supply crates for a nominal fee.
- 4. No more than four (4) small units packaged in each carton.
- 5. FCI will not be held liable for damage caused during shipping.
- 6. To ensure immediate processing mark the RA number on the outside of the box. Items without an RA number marked on the box or crate may be delayed.
- 7. Freight must be "PrePaid" to FCI receiving door.

*** Decontamination Statement *** This Section Must Be Completed ***

Exposure to hazardous materials is regulated by Federal, State, County and City laws and regulations. These laws provide FCl's employees with the "Right to Know" the hazardous or toxic materials or substances in which they may come in contact while handling returned products. Consequently, FCl's employees must have access to data regarding the hazardous or toxic materials or substances the equipment has been exposed to while in a customer's possession. Prior to returning the instrument for evaluation/repair, FCl requires thorough compliance with these instructions. The signer of the Certificate must be either a knowledgeable Engineer, Safety Manager, Industrial Hygenist or of similar knowledge or training and responsible for the safe handling of the material to which the unit has been exposed. **Returns without a legitimate Certification of Decontamination, and/or MSDS when required, are unacceptable and shall be returned at the customer's expense and risk.** Properly executed Certifications of Decontamination must be provided before a repair authorization (RA) number will be issued.

Certification Of Decontamination

I certify that the returned item(s) has(have) been thoroughly and completely cleaned. If the returned item(s) has(have) been exposed to hazardous or toxic materials or substances, even though it (they) has (have) been thoroughly cleaned and decontaminated, the undersigned attests that the attached Material Data Safety Sheet(s) (MSDS) covers said materials or substances completely. Furthermore, I understand that this Certificate, and providing the MSDS, shall not waive our responsibility to provide a neutralized, decontaminated, and clean product for evaluation/repair at FCI. Cleanliness of a returned item or acceptability of the MSDS shall be at the sole discretion of FCI. Any item returned which does not comply with this certification shall be returned to your location Freight Collect and at your risk.

This certification must be signed by knowledgeable personnel responsible for maintaining or managing the safety program at your facility.

Process Flow Media						
Product was or may have been exposed to the following substances:						
Print Name						
Authorized Signature						
Company Title						

Visit FCI on the Worldwide Web: www.fluidcomponents.com

1755 La Costa Meadows Drive, San Marcos, California 92078-5115 USA ‡ Phone: 760-744-6950 ‡ 800-854-1993 ‡ Fax: 760-736-6250

FCI Document No. 05CS000004D [U]

^{*} Appropriate dunnage as defined by UPS, will protect package contents from a drop of 3 feet.

Instrument Warranty

Goods furnished by the Seller are to be within the limits and of the sizes published by the Seller and subject to the Seller's standard tolerances for variations. All items made by the Seller are inspected before shipment, and should any of said items prove defective due to faults in manufacture or performance under Seller approved applications, or fail to meet the written specifications accepted by the Seller, they will be replaced or repaired by Seller at no charge to Buyer provided return or notice of rejection of such material is made within a reasonable period but in no event longer than one (1) year from date of shipment to Buyer, and provided further, that an examination by Seller discloses to Seller's reasonable satisfaction that the defect is covered by this warranty and that the Buyer has not returned the equipment in a damaged condition due to Buyer's or Buyer's employees', agents', or representatives' negligence and Buyer has not tampered, modified, redesigned, misapplied, abused, or misused the goods as to cause the goods to fail. In addition, this warranty shall not cover damage caused by Buyer's exposure of the goods to corrosive or abrasive environments. Moreover, Seller shall in no event be responsible for (1) the cost or repair of any work done by Buyer on material furnished hereunder (unless specifically authorized in writing in each instance by Seller), (2) the cost or repair of any modifications added by a Distributor or a third party, (3) any consequential or incidental damages, losses, or expenses in connection with or by reason of the use of or inability to use goods purchased for any purpose, and Seller's liability shall be specifically limited to free replacement, or refund of the purchase price, at Seller's option, provided return or rejection of the goods is made consistent with this paragraph, and the Seller shall in no event be liable for transportation, installation, adjustment, loss of good will or profits, or other expenses which may arise in connection with such returned goods, or (4) the design of products or their suitability for the purpose for which they are intended or used. Should the Buyer receive defective goods as defined by this paragraph, the Buyer shall notify the Seller immediately, stating full par-ticulars in support of his claim, and should the Seller agree to a return of the goods, the Buyer shall follow Seller's packaging and transportation directions explicitly. In no case are the goods to be returned without first obtaining a return authorization from the Seller. Any repair or replacement shall be at Seller's factory, unless otherwise directed, and shall be returned to Seller transportation prepaid by Buyer. If the returned goods shall prove defective under this clause they will be replaced or repaired by Seller at no charge to Buyer provided the return or rejection of such material is made within a reasonable period, but in no event longer than (1) year from the date of shipment of the returned goods or the unexpired terms of the original warranty period whichever is later. If the goods prove to be defective under this paragraph, the Buyer shall remove the goods immediately from the process and prepare the goods for shipment to Seller. Continued use or operation of defective goods is not warranted by Seller and damage occurring due to continued use or operation shall be for Buyer's account. Any description of the goods contained in this offer is for the sole purpose of identifying them. and any such description is not part of the basis of the bargain, and does not constitute a warranty that the goods will conform to that description. The use of any sample or model in connection with this offer is for illustrative purposes only, is not part of the basis of the bargain, and is not to be construed as a warranty that the goods will conform to the sample or model. No affirmation of that fact or promise made by the Seller, whether or not in this offer, will constitute a warranty that the goods will conform to the affirmation or promise. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY AND ALL OTHER EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO THE GOODS OR THEIR INSTALLATION. USE. OPERATION, REPLACEMENT OR REPAIR, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE; AND THE GOODS ARE BEING PURCHASED BY BUYER "AS IS". SELLER WILL NOT BE LIABLE BY VIRTUE OF THIS WARRANTY OR OTHERWISE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE RESULTING FROM THE USE OR LOSS OF USE OF THE GOODS.



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