



March 18, 2021

To our Valued Customers and Partners Worldwide:

With the arrival of the one-year anniversary of the COVID pandemic, we want to thank our customers, suppliers and employees for their loyalty, flexibility and courage during this unprecedented event. We are hopeful that with the continued distribution of the COVID vaccines that life will gradually return to normal.

Until that day, we want to assure our customers that FCI continues to operate as an essential business under the guidelines issued by the U.S. Centers for Disease Control (CDC) and other government health agencies around the globe. Our primary concern is the health of our employees, suppliers and other partners while operating our business as efficiently as possible.

FCI employees have taken an exemplary, proactive role and formed various COVID working groups throughout the company. They have implemented new factory work flow and shift strategies, redundant supply chains and work from home capabilities to maintain our high levels of manufacturing, quality control, R&D, engineering, customer service, and support.

Our strategy is to mitigate any business disruptions with responsive recovery strategies, while operating under the highest safety practices. Our customers can depend on us for long-term support. This mission drives our response in almost every way. As a result, FCI operates with reasonable product delivery lead times that are among the best in our industry. We see light at the end of this tunnel and we are gradually relaxing protocols as we begin returning to traditional business operations and schedules.

I wish you, your families, companies and employees good health and well-being as we all work together to overcome the continued challenges of this pandemic. Thank you again for choosing Fluid Components International.

Dan McQueen,

President and CEO

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